



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6499

Dated: 06/09/2026

Case No: DNO/26/CCPD/6499

In the Matter of

Complainant

Shri Rakesh Kumar

Versus

Respondent(s)

The CEO and Managing Director, Canara Bank

1. Background of the Case

1.1 The Complainant, Shri Rakesh Kumar, a Senior Manager and a Person with benchmark locomotor disability, submitted a grievance dated 20.07.2026 stating that he had requested a transfer from Ranchi to his hometown, Gaya, during the Annual General Transfer 2025 in accordance with the Bank's transfer guidelines for persons with disabilities. However, vide transfer order dated 10.03.2025, he was transferred to Bhore, which is about 300 km away from Gaya. He further submitted that his appeal against the transfer was rejected. The Complainant stated that he again requested a transfer to Gaya during the Annual General Transfer 2026, but his request was not accepted. He has requested intervention for his transfer to his hometown in accordance with the applicable guidelines for persons with disabilities.

2. Hearing

2.1. A preliminary hearing was conducted on 17.08.2026 wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
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5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364, 20892275

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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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1.	Shri Rakesh Kumar	Complainant
2.	Sri Praveen Kumar Singh, General Manager	Respondent
3.	Sri Lawrance M, Deputy General Manager	Respondent
4.	Sri Arvind Kumar, Deputy General Manager & GRO	Respondent

3. Record of Proceedings

3.1 During the proceedings, the Respondent submitted that the Complainant had been transferred from his earlier place of posting to the Patna Circle after completion of the prescribed period of two years and that the transfer was effected at the Circle level as a within-Circle transfer. The Respondent further submitted that, upon the grievance being brought to its notice, the matter would be examined to ascertain whether the Complainant could be accommodated at Gaya, his place of choice. The Respondent also stated that the Complainant could indicate any other preferences or difficulties which could be considered while examining his request.

3.2 The Court noted that the Respondent had expressed a positive and favourable approach towards examining the Complainant's grievance and had indicated its willingness to explore the possibility of accommodating him at Gaya. In view thereof, the Court considered it appropriate to provide the Respondent reasonable time to examine and resolve the grievance rather than proceeding further with the matter at this stage. The Court observed that the transfer and posting of employees with disabilities require due consideration of their statutory entitlements and applicable guidelines. The Respondent was advised to take into account the Complainant's request for posting at a location of his choice, particularly at or near his native place/residence, while examining his transfer request.

3.3 The Court further advised the Respondent to ensure that the applicable provisions and guidelines concerning transfer of employees with disabilities, including the exemption from routine/rotational transfers and the provision relating to choice of place of posting, are duly brought to the notice of the authorities

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dealing with transfer and posting matters and are appropriately considered in such cases.

3.4 In view of the Respondent's submission that the matter would be actively examined and that efforts would be made to accommodate the Complainant at Gaya, the Court recommended that the Respondent take necessary steps to resolve the grievance within three months and consider the Complainant's request favourably in accordance with the applicable provisions, guidelines and his entitlement as a person with disability.

3.5 The Respondent was further recommended to submit an **Action Taken/Compliance Report** before the Court within **three months** in accordance with Section 76 of the RPwD Act, 2016, indicating the steps taken and the decision arrived at on the Complainant's request for transfer to Gaya. In view of the aforesaid recommendation and the Respondent's assurance to examine the matter, the Court has determined no further intervention necessary.

4. Accordingly, the case is disposed of.

Yours faithfully,

(S. Govindaraj)
Commissioner

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