



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6142

Dated: 02/09/2026

In the matter of—

Shubham Rajvanshi

(Complainant)

Versus

The Chief General Manager

(Respondent)

Central Bank of India

Hearing:

A preliminary hearing was conducted on 27.04.2026. The following parties/representatives were present during the hearing:

Sl.No.	Name of the parties/Representatives	For Complainant/ Respondent	Mode of Attendance
1.	Shri Shubham Rajvanshi	Complainant	Online
2.	Shri Jay Mandpe, In-charge Staff & Administrative Department, Central Bank of India	For Respondent	Online

Record of Proceedings

The complainant, Shri Shubham Rajvanshi, working in Central Bank of India and presently posted at Mumbai, submitted that he is the sole caregiver of his dependent parents-in-law, who are persons with disabilities. He stated that his father-in-law is with benchmark visual impairment and his mother-in-law has

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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

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benchmark locomotor disability, and that their disability details have been duly updated in his HRMS records. He further submitted that his father is suffering from kidney failure and is undergoing regular dialysis. In view of these circumstances, he has been seeking transfer to Udaipur or Jaipur on compassionate grounds since December 2024 through multiple HRMS applications and representations. He stated that his request has not been considered even during the current year's transfer process. He further pointed out that the Bank has recently established a new Zone at Jaipur and a new Region at Udaipur, but his request has still not been materialised. He alleged that non-consideration of his request is causing severe hardship and appears to be contrary to the provisions of the Rights of Persons with Disabilities Act, 2016 and the applicable DoPT guidelines concerning caregivers of persons with disabilities.

The respondent, Central Bank of India, submitted that the complainant had joined the Bank in January 2024 and, after completion of training, was posted at Mumbai. The respondent stated that, as per the Bank's transfer policy, request transfers are ordinarily considered after completion of three years of service and that the transfer exercise is undertaken during the prescribed period. It was further submitted that, considering the circumstances stated by the complainant, the matter will be placed before the Competent Authority for consideration as a special case.

During the hearing, the Court sought clarification from the complainant as to whether his parents-in-law, being persons with disabilities, had been recorded as his dependents in the official records of the Bank. The complainant confirmed that they had been duly recorded as his dependents in the Bank's records. The Court further sought clarification as to whether the complainant was the sole caregiver of his dependent parents-in-law. The complainant categorically stated that he was the sole caregiver and submitted that the same was also recorded and supported by the relevant documents available with the Bank. The Court observed that, once the status of the dependent family members and the complainant's caregiving responsibility are recorded in the official records of the respondent, the transfer request requires due and appropriate consideration under the applicable policy relating to caregivers of persons with disabilities.

The respondent was accordingly directed to examine the complainant's request for transfer to Udaipur or Jaipur on compassionate grounds, keeping in view the circumstances stated by the complainant and the applicable policy, and to communicate a clear and reasoned decision to him within **30 days** from the date of receipt of the Record of Proceedings. In case the request cannot be acceded to, the respondent shall furnish specific and cogent reasons for the same. The complainant is also directed to submit to the Court, within **7 days**, all relevant and supporting documents in respect of his complaint, including documents

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relating to the disability of his dependent parents-in-law, their status as dependents, his caregiving responsibility, and the transfer requests made by him. The matter is disposed of with the above directions.

Yours faithfully,

(S. Govindaraj)
Commissioner

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