



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**  
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)  
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment  
भारत सरकार/Government of India  
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364  
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**Case No:** CCPD-AD-0140/2026

**In the Matter of**

**Complainant**

Shri Piyush Hiware

**Versus**

**Respondent(s)**

The MD & CEO, Canara Bank

## **1. Background of the Case**

1.1 The Complainant, Shri Piyush Hiware, an Officer in Canara Bank posted at Khamla Branch, Nagpur, Maharashtra, submitted a grievance dated 06.05.2026 and stated that he acquired 15% locomotor disability during service and has been issued a valid disability certificate and UDID card. He alleged that despite being a person with disability, the Bank denied him the protections available under Sections 20(2) and 20(4) of the Rights of Persons with Disabilities Act, 2016, on the erroneous ground that such protections are available only to persons with benchmark disability (40% or above). He further alleged that after filing two CPGRAMS complaints seeking recognition as a person with disability, reasonable accommodation, and transfer protection, the Bank issued an inter-state transfer order dated 06.05.2026, transferring him from Khamla Branch, Nagpur, Maharashtra, to Bagalkot, Karnataka, which he claims is retaliatory and discriminatory. He has requested that the transfer order be stayed, that he be granted transfer protection and reasonable accommodation under the RPwD Act, and that appropriate directions be issued to the Bank to recognize his rights as a person with disability.

## **2. Hearing**

2.1. A preliminary hearing was conducted on 07.08.2026 wherein the following parties/representatives were present:

| Sl. No. | Name of the Parties / Representatives               | On Behalf of |
|---------|-----------------------------------------------------|--------------|
| 1.      | Shri Piyush Hiware                                  | Complainant  |
| 2.      | Sri Praveen Kumar Singh, General Manager            | Respondent   |
| 3.      | Sri Lawrance M, Deputy General Manager              | Respondent   |
| 4.      | Sri Arvind Kumar, Deputy General Manager & GRO      | Respondent   |
| 5.      | Sri Bommala Siva Krishna, Assistant General Manager | Respondent   |

### 3. Record of Proceedings

3.1 The Respondent submitted that the Complainant had completed approximately four years and ten months at his previous place of posting and that his transfer was made in accordance with the applicable transfer policy of the Bank. It was further submitted that, pursuant to the Complainant's request, he was asked to indicate three preferred locations/circles, namely Mumbai, Bhopal and Surat, and the Bank accommodated one of his choices by posting him at Surat. The Respondent submitted that the Complainant had thereby been reasonably accommodated in accordance with his request.

3.2 The Complainant, when given an opportunity to make his submissions, confirmed that he had been transferred to Surat pursuant to his own request. Upon hearing the submissions, the Court observed that the grievance raised by the Complainant appeared to have been addressed.

3.3 The Court recommended the Respondent to submit, within **three (3) days**, documentary evidence in support of the Complainant's posting at Surat pursuant to his request, along with the acknowledgement of the Complainant in respect thereof, for placing the same on record.

### 4. Respondent's Submission

4.1 The Respondent, Canara Bank, vide letter dated 11.08.2026, submitted that during the hearing held on 07.08.2026, the Complainant had informed the Court that his grievance had been resolved. The Bank enclosed the initial transfer order,

the Complainant's request for modification of transfer, the modified transfer order, and his joining report at the modified place of posting. It was submitted that the Complainant had joined at Surat Ring Road Branch vide transfer order no. HRM:7625:2026:AGT:876218:2, dated 09.06.2026 and, accordingly, the Bank requested that the matter be treated as resolved and closed.

**5. Observation and Recommendations:**

5.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's grievance has been addressed.

5.2 After considering the submissions from both parties, especially the Respondent's email dated 11.08.2026, the Court has determined that no further intervention is necessary.

6. Accordingly, the case is disposed of.

**(S. Govindaraj)**

Commissioner for Persons with Disabilities