



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
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Case No: CCPD-AD-0156/2026

In the Matter of

Complainant

Shri Tomy Verghese

Versus

Respondent(s)

1. The Chairman and Managing Director, National Textile Corporation Ltd.
2. The Secretary, Ministry of Textiles

1. Background of the Case

1.1 The Complainant, Shri Tomy Varghese, person with 100% visual impairment submitted a grievance dated 13.03.2026 stating that despite the lapse of several months since his retirement, various legitimate retirement benefits and other dues remained unpaid, including gratuity, leave encashment, LTC reimbursement, medical reimbursement, salary for April and May 2025, retirement gift amount and PF contributions. The Complainant also raised grievances concerning the penalty order dated 24.03.2026, alleged forged documents/signatures and administrative harassment, and sought intervention of the Court for settlement of his pending dues and appropriate relief.

2. Hearing

2.1. A preliminary hearing was conducted on 13.08.2026 wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Tomy Verghese	Complainant

2.	Shri Suresan Kaiprath, GM (HR)	Respondent 1
3.	Shri Anurag Dixit, Under Secretary	Respondent 2

3. Record of Proceedings

3.1 During the proceedings, The Respondent, NTC, represented by Shri Suresh Kaiprath, GM (HR/GA), submitted that several amounts had already been released to the Complainant, including medical reimbursement, salary for April and May 2025, retirement gift, PF contribution and LTC claim. It was further submitted that the delay in settlement of the remaining retirement benefits was attributable to the financial constraints being faced by NTC and the availability of funds, and that there was no intention on the part of the Respondent to withhold the Complainant's legitimate dues. The Respondent assured the Court that the pending amounts would be released as and when funds became available. The Respondent further indicated that the issue was not confined to the Complainant alone and that similar delays had affected other retired employees.

3.2 Upon consideration of the submissions, the Court observed that the Complainant had retired nearly nine months prior to the proceedings and that, notwithstanding the financial difficulties cited by the Respondent, retirement benefits legitimately payable to a retired employee could not be kept pending indefinitely. The Court particularly emphasised that retired employees with disabilities require due care and priority, having regard to their additional requirements and the need to support themselves and their families. Since the Respondent did not dispute the entitlement of the Complainant to the pending benefits, the Court recommended the Respondent to settle and disburse all outstanding retirement dues within ninety (90) days from the date of the proceedings, giving due priority to the Complainant's case.

3.3 The Respondent was further recommended to ensure that, upon settlement, no amount remains pending against the Complainant and to submit to the Court a No-Due/Zero-Pending certificate along with documentary proof of disbursement/payment of all the outstanding benefits within the stipulated period. Accordingly, including all the documentary evidences the Respondent is recommended to **submit an Action Taken Report, within 90 days**, in accordance with Section 76 of the Rights of Persons with Disabilities Act, 2016. The Complainant shall remain at liberty to approach the Court afresh in case the grievance remains unresolved. Consequently, the Court has determined no further intervention necessary.

4. Accordingly, the case is disposed of.

(S. Govindaraj)

Commissioner for Persons with Disabilities