



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
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Case No:CCPD-OF-0041/1041/2026

CCPD-AD-0126/2026

In the Matter of
Complainant

Ms. Ankita Jain

Versus**Respondent(s)**

The Executive Director, RBI

1. Hearing

1.1. A preliminary hearing was conducted in case no:CCPD-AD-0126/2026 on 07.08.2026 wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Pallav Yadav, Legal Officer	Respondent
2.	Mr. M. Udai Krishna, AGM	Respondent
3.	Prachi Sahu, HRM, DCO	Respondent

1.2 No Representatives on behalf of the Complainant were present during the proceedings.

2. Record of Proceedings

3.1 The learned representative of the Respondent, Reserve Bank of India, submitted that the Respondent had received the Complainant's grievance on 06.04.2026 and, thereafter, on 08.04.2026, communicated to the Complainant that

the facility of a scribe had been extended to her. It was further submitted that the complainant had brought a scribe on the date of the examination and was permitted to avail the services of the scribe. The Respondent accordingly submitted that the grievance raised by the complainant had been addressed.

2.2 The learned representative of the Respondent further submitted that the Respondent had not received the complete case papers from the Office of the Chief Commissioner for Persons with Disabilities and, therefore, had not been able to file a detailed written submission before the hearing.

3. Respondent's Submission

3.1 The Respondent, Reserve Bank of India, submitted vide email dated 10.08.2026 stating that the grievance of the Complainant had already been addressed by the Bank. It was stated that the Complainant had initially not opted for the scribe facility while submitting her application for the post of RBI Assistant. Upon receipt of her representation dated 06.04.2026, the matter was examined by the respondent and the complainant was informed by email dated 08.04.2026 that the facility of a scribe had been extended to her. The Respondent further submitted that the complainant subsequently appeared for the examination with a scribe, who was permitted to assist her during the examination. The Respondent further submitted that the grievance had thus been duly considered and the requisite accommodation had been provided to the Complainant.

4. Observation and Recommendation

4.1 Upon considering the Respondent's submissions, the Court noted that, as submitted by the Respondent, the facility of a scribe had already been extended to the complainant and that she had been permitted to appear in the examination with the assistance of a scribe. Accordingly, the Court recommended the Respondent to submit, within three (03) days, an Action Taken Report/Status Report setting out the action taken on the Complainant's grievance, including confirmation regarding the provision of the scribe facility and other applicable examination accommodations.

4.2 The Court recommends the Respondent to forward their written response to the complainant and the complainant may then be advised to submit a rejoinder against the same. Upon receipt of the documents, the Court will recommend the future course of action.

(Vikas Trivedi)

Dy. Chief Commissioner