



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15101/1024/24

Dated: 21/08/2026

In the matter of —

Shri Yogesh kumar

...Complainant

Versus

The Secretary,

Railway Board

...Respondent

1. Gist of the Complaint:

The present complaint pertains to the non-issuance of a companion requirement certificate to Mr. Yogesh Kumar, a person with 100% blindness, and his wife, both being visually impaired Railway employees. Despite repeated requests and initial acceptance of his application by Old Delhi Railway Hospital, the certificate was subsequently not issued, affecting their entitlement to travel with an escort under the Railway pass facility.

2. Notice to the Respondents:

2.1 A notice dated 08.02.2024 was issued to the above mentioned respondents for forwarding to this Court comments on affidavit for violation of section 20 of the Act within the statutory time limit.

3. Reply made by the Respondent:

3.1 The Respondents, vide reply dated 11.06.2024, informed that, as confirmed by the Chief Medical

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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Superintendent, Northern Railway, Delhi, the Companion Certificate was issued to Smt. Niharika Bajpai, wife of Shri Yogesh Kumar, on 08.06.2024.

4. Update on the Current status:

4.1 A notice of hearing was issued to the parties on 15.12.2025. Subsequently, the Complainant, vide email dated 17.12.2025, informed that the grievance had been resolved and requested closure of the case, stating that he was fully satisfied and had no subsisting grievance.

5. Observations and Recommendations:

5.1 After considering the submissions from both the parties, especially the Complainant's email dated 17.12.2025; the Court has determined that no further intervention is necessary as the grievance has been resolved.

6. Accordingly, the case is disposed of.

Yours faithfully,

(Ipsita Mitra)
Dy. Chief Commissioner

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