



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15085/1024/24

Dated: 21/08/2026

In the matter of —

Ms. Anupama Lal

...Complainant

Versus

The Secretary,

Department of Posts,

Ministry of Communication

...Respondent

1. Gist of the Complaint:

1.1 Ms. Anupama Lal, (legal guardian and sister of Ms. Anjalika) filed a complaint dated 01.02.2024 regarding grant of family pension.

1.2 Ms. Anjalika, daughter of Late Sh. Gabriel C. Lal (expired on 21.05.2008), has approached the State Commissioner for Persons with Disabilities, GNCT of Delhi, seeking intervention for expeditious grant of family pension. She states that pursuant to a letter dated 03.05.2023 issued by the Accounts Officer (Pension), Postal Accounts, Delhi, she submitted the required reply on 21.12.2023 to the Senior Manager, Mail Motor Service, Naraina, Delhi. At the time of submission, she was verbally informed that an official would be deputed for verification; however, no officer has visited her and no further communication or action has been taken by the concerned office since 03.05.2023.

2. Notice to the Respondents:

2.1 A notice dated 06.02.2024 was issued to the above mentioned respondents for forwarding to this Court comments on affidavit for violation of section 20 of the Act within the statutory time limit.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

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3. Reply made by the Respondent:

3.1 The Respondents have filed their reply dated 05.04.2024 and stated that the matter was examined by the concerned authority. A report received from Delhi Circle confirmed that the Pension Payment Order (PPO) has been issued in favour of Ms. Anjalika. Accordingly, the family pension case stands settled.

4. Rejoinder by the Complainant:

4.1 The Complainant did not file any rejoinder.

5. Update on the Current status:

5.1 The notice of hearing was issued to the parties on 15.12.2025. Prior to the scheduled date of hearing, an email was received from the Complainant on 17.12.2025, wherein she informed that the issue had been resolved and that the hearing was no longer required. She further requested that the case be closed, stating that she was fully satisfied and had no subsisting grievance against any authority.

6. Observations and Recommendations:

6.1 After considering the submissions from both parties, especially the Complainant's email dated 17.12.2025; the Court has determined that no further intervention is necessary.

7. Accordingly, the case is disposed of.

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Yours faithfully,

(Ipsita Mitra)

Dy. Chief Commissioner

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