



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15059/1022/24

Dated: 21/08/2026

CCPD/15059/1022/24

Complainant(s):

Sh. Pawan Kumar Jatav

Respondent(s):

The Secretary
Department of Posts

1. Gist of Complaint:

1.1 Shri Pawan Kumar Jatav, a person having 42% locomotor disability and working as MTS in Sub Record Office(SRO), Railway Mail Service (RMS) 'Journal Branch' (JB) Division, Satna since 13.01.2021, submitted his complaint on 15-01-2024, further stating that he applied for transfer to a nearby place to his hometown on 15.05.2021 under Rule-38 on disability grounds in line with DoP&T and Department of Posts guidelines that provide preference to PwBD employees. Despite submitting applications, representations and repeated reminders through proper channels over the years, his request has not been decided nor has any reasoned order been communicated. He has alleged prolonged inaction, procedural delay and non-consideration of disability-related safeguards causing continuous hardship. The Complainant seeks timely approval of his transfer application and relief in accordance with applicable transfer policies.

2. Notice Issued:

2.1 The matter was taken up with the Secretary, Department of Posts on 18-01-2024 citing statutory provisions and government instruction including but not limited to Section 20 (5) of the Act and DoPT OM No. 36035/3/2013-Estt. (Res) dated 31.03.2014. Final Reminder was sent on 22-04-2024.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
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3. Submissions made by the Respondents:

3.1 The Assistant Director (PE-I & SCT) submitted on 02-05-2024 regarding the Complainant's denial of transfer; it was examined in consultation with the Madhya Pradesh Postal Circle and the Personnel Division. They explained that he was initially allotted to Jabalpur Division but due to non-availability of vacancies for PwBD candidates in Mandsaur Division at the time of recruitment, candidates were posted in their home divisions where vacancies existed. Subsequently, Complainant's request for temporary transfer was accepted and he was transferred from RMS 'JB' Division, Jabalpur to Mandsaur Division on a temporary intra-circle basis for one year vide order dated 31.01.2024 subject to transfer policy conditions. The Respondents further informed that the transfer policy is under review and CCPD's observations have been noted. As the grievance has been redressed through the grant of temporary transfer, they requested closure of the case.

4. Legal Framework containing Letter Issued:

4.1 The Letter containing legal framework guidelines related to posting/transfer/retention of employees with disabilities and caregivers to dependent persons with disabilities was issued on 07-10-2024.

5. Status Update on Grievance Redressal:

5.1 The CCPD issued a hearing notice to the parties on 13.01.2026. Subsequently, a reply dated 19.01.2026 was received from the Reservation Cell, stating that the Complainant's grievance had been addressed. Thereafter, on 21.01.2026, the Complainant also sent an email expressing his satisfaction citing the resolution of his grievance relating to the transfer.

6. Observation and Recommendations:

6.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's

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grievance has already been addressed.

6.2 After considering the submissions from both parties, especially the Complainant's email dated 21.01.2026; the Court has determined that no further intervention is necessary, as the Complainant's request for preferential posting has been acceded to by the Respondent.

7. Accordingly, the case is disposed of .

Yours faithfully,

(Ipsita Mitra)

Dy. Chief Commissioner

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