



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15147/1023/24

Dated: 21/08/2026

CCPD/15147/1023/24

Complainant(s):

Ms. Meesala Veeralakshmi

Respondent(s):

The Secretary
Department of Posts

1. Gist of Complaint:

1. Ms. Meesala Veeralakshmi, vide complaint dated 14.02.2024 submitted that she is working as a Gramin Dak Sevak Branch Post Master (GDS BPM) under the India Post Department in Andhra Pradesh was selected in 2022 under the Persons with Disabilities (PwD) category. Her disability certificate, issued by the Government General Hospital, Kakinada in 2017 was sent for verification and returned after a delay of about one and a half years. Subsequently, the Superintendent of Posts, Kakinada raised an objection regarding a mismatch in her date of birth between the disability certificate and her Class X certificate and directed her to undergo reassessment. Complying with the instructions, she obtained a new Unique Disability Identity (UDID) certificate in December 2024 which confirmed the genuineness of her disability but carried the same date of birth.

1.2 Despite her explanation that the disability certificate is not meant to serve as proof of date of birth, the appointing authority insisted on correction of the date of birth in the disability certificate. However, the authority refused to return her original disability certificate which is mandatory for seeking such correction and instead issued a one-month termination notice dated 12.02.2024 for alleged non-compliance. The Complainant contends that linking disability verification with date of birth is arbitrary and unjustified and seeks intervention to prevent termination and ensure justice in her case.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

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2. Notice Issued:

2.1 The matter was taken up through a notice dated 19.02.2024 citing statutory provisions and government instructions including but not limited to Section 6, 7 and 20 of the act. Final Reminder was forwarded on 18-06-2024.

3. Submissions made by the Respondents:

3.1 No response has been received from the Respondents.

4. Letter Issued containing Legal framework:

4.1 The Letter containing the legal framework related to posting/transfer/retention of employees with disabilities and caregivers to dependent persons with disabilities was issued on 18-10-2024.

5. Status Update on Grievance Redressal:

5.1 On 01.05.2024, the Complainant communicated her satisfaction vide email stating that her grievance had been resolved and requested for closing the case.

6. Observation and Recommendations:

6.1 After considering the submissions, especially the Complainant's email dated 01.05.2024; the Court has determined that no further intervention is necessary.

7. Accordingly, the case is disposed of.

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Yours faithfully,

(Ipsita Mitra)

Dy. Chief Commissioner

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