



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No: CCPD-OF-0019/1022/2026

In the Matter of

Complainant

Ms. Rupali Majumdar

Versus

Respondent(s)

The Managing Director, Central Bank of India

1. Background of the Case

1.1 The complainant, Mrs. Rupali Majumdar, Senior Manager at the Central Bank of India, submitted a grievance dated 21.05.2026 stating that she is the primary caregiver of her 4-year-old son with 70% autism spectrum disorder. She alleged that she was transferred from Jabalpur to Ratlam and subsequently proposed to be posted at Shahdol within a short period, despite repeated representations regarding her child's need for continuous therapy, family support, and stable care. She stated that there are no suitable therapy centres or family support available at the place of posting, causing severe hardship to her autistic son and family. She further submitted that despite several representations and personal visits to the Bank authorities, her request for posting at her hometown, Siliguri, on compassionate grounds as the primary caregiver has not been considered. She requested intervention for reasonable accommodation by directing the Bank to consider her transfer to Siliguri or any suitable place to ensure the welfare of her child with disability and to dispose of her pending representation expeditiously.

2. Notice of Hearing

2.1. A hearing was scheduled to be conducted on 07.08.2026 in hybrid mode, however, prior to the scheduled hearing, the Complainant, by email dated

05.08.2026, informed this Court that her grievance regarding transfer/posting had been resolved by the Respondent Bank. She stated that she no longer wished to pursue the complaint, requested that the complaint be treated as resolved and the proceedings be closed, and expressed her gratitude to both the Court and the management of the Central Bank of India for resolving her grievance.

2.2 The Respondent, by communication dated 06.08.2026, submitted that the Complainant's request for transfer to the Siliguri Region, made on compassionate grounds as the primary caregiver of her child with autism spectrum disorder, had been duly considered by the Competent Authority. It was further submitted that the Complainant had already been transferred to the Siliguri Region on 26.05.2026, prior to the issuance of the notice by this Court, and that the principal relief sought in the complaint had therefore already been granted. The Respondent accordingly requested that the complaint be disposed of as the grievance stood redressed.

3. Observation and Recommendation

3.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's grievance has been addressed.

3.2 After considering the submissions from both parties, especially the Complainant's email dated 05.08.2026; consequently, the Court has determined no further intervention necessary.

4. Accordingly, the case is disposed of.

(Vikas Trivedi)
Dy. Chief Commissioner