



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
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Case No.: CCPD/13823/1011/2023

In the matter of:

Complainant:

Shri Kodakkal Shiva Prasad

Respondent(s):

The Regional/Zonal Manager, Life Insurance Corporation of India
(South Central Zone, Hyderabad)

RECORD OF PROCEEDINGS

1. **Hearing:** A hearing in the hybrid mode in the matter was conducted on **05.03.2026**, wherein the following were present :

Sl. No.	Name & Designation of the Attendees (Smt./Shri)	On behalf of	Mode of Presence
1.	Adv. Savita Tanwar	Complainant	Online
2.	Kodakkal Shiva Prasad	Complainant	Online
3.	R.B.N. Vasu, Secretary (Marketing)	Respondent	Online

2. Proceedings during the hearing:

2.1 The Complainant submitted that LIC advertised 1,408 posts of Apprentice Development Officer in March 2023 without providing 4% horizontal reservation for PwBDs, violating Section 34 of the RPwD Act, 2016 and DoPT OM dated 15.01.2018. He relied on the RPWD Act and the Delhi High Court orders for the identification of posts in the said advertisement.

2.2 The Respondent (South Central Zone) clarified that LIC employees are classified into four classes with defined duties. Reservation is provided for Class I, III & IV posts as per DoPT guidelines. The post of Development Officer (Class II) is

not identified for PwBDs as per Department of Financial Services instructions dated 12.12.2010 due to its field-oriented nature, requiring extensive movement. The central office in Mumbai has been consulted, and the above points are as per their instructions.

2.3 The Court observed that the reference to the 2010 guidelines is outdated. The Respondent was suggested to verify the position against the DEPwD notification dated 04.01.2021 (and subsequent revisions) on identified posts for PwBDs.

2.4 The Court further impleaded the LIC Central Office (Mumbai) as the appropriate authority. A fresh notice shall be issued to the Central Office.


18.8.26
(Ipsita Mitra)

Dy. Chief Commissioner for Persons with Disabilities