



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6126

Dated: 12/08/2026

Case No: DNO/26/CCPD/6126

In the Matter of

Ms. Ankita Jain

...Complainant

Versus

The General Manager, Reserve Bank of India

...Respondent

1. Gist of the Complaint

1.1 The Complainant, Ms. Ankita Jain, a person with 100% visual impairment, submitted a grievance dated 05.04.2026 stating that she applied for the RBI Assistant 2025 examination and is scheduled to appear on 11.04.2026. While filling out the application form, she inadvertently selected "No" for the scribe option. Due to her visual disability, she requires a scribe and compensatory extra time as per PwBD guidelines. The Complainant had requested the authorities to update her application and permit her to avail the scribe facility along with the applicable extra time during the examination.

2. Status Update on Grievance Redressal

2.1 On 24.04.2026, the Complainant sent an email expressing satisfaction, stating that her grievance had been resolved after she was permitted to avail the facility of a scribe and compensatory extra time for the RBI Assistant 2025 examination.

3. Observation and Recommendations:

3.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's grievance has been addressed.

3.2 After considering the submissions from both parties, especially the Complainant's email dated 24.04.2026, the Court has determined that no further intervention is necessary.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

(Please quote the above file/case number in future correspondence)



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4. Accordingly, the case is disposed of.

Yours faithfully,

(Ipsita Mitra)

Dy. Chief Commissioner

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