



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6437

Dated: 13/08/2026

Case No: DNO/26/CCPD/6437

In the Matter of

Complainant

Shri Vishal Jayantilal Gandhi

Versus

Respondent(s)

The Principal Chief Commissioner of Income Tax, Ahmedabad, Gujarat

1. Hearing

1.1. A preliminary hearing was conducted on 05.08.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Vishal Jayantilal Gandhi	Complainant
2.	Shri Devenkumar Keshwala, Deputy Commissioner of Income Tax (Personnel), Ahmedabad	Respondent

2. Record of Proceedings

2.1 The Complainant, Shri Vishal Jayantilal Gandhi, a Tax Assistant in the Income Tax Department appointed under the Persons with Disabilities quota, submitted that his service book went missing while in the custody of the Respondent Department during the process of transfer and service verification. He

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
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(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

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contended that despite submitting repeated representations and approaching the concerned authorities, the Department informed him that the service book was untraceable. Owing to the loss of the service book, his service verification, leave records, Modified Assured Career Progression (MACP) benefits, and other consequential service and financial benefits had remained pending for several years. The Complainant alleged that he should not be made to suffer on account of the Respondent's administrative lapse and sought directions for tracing or reconstructing the service book and granting all consequential service and financial benefits, including pending MACP benefits with applicable arrears.

2.2 The Respondent, represented by the Deputy Commissioner of Income Tax (Personnel), Principal Chief Commissioner of Income Tax, Gujarat, submitted that the officer had only recently been informed of the proceedings and had also recently assumed charge. It was submitted that the Respondent was not fully acquainted with the facts of the case and, therefore, sought reasonable time to collect the relevant records, examine the matter, and place an appropriate response before the Court.

2.3 The Court considered the request and adjourned the matter for the preliminary hearing to 14.08.2026. The Court observed that the Respondent was at liberty to authorise any competent Group 'A' officer conversant with the facts of the case to appear before the Court along with the complete records.

2.4 Accordingly, the Court recommended the Respondent to file a comprehensive written submission, together with all relevant records relating to the Complainant's service book, the steps taken to trace or reconstruct the same, the status of his service verification, leave account, MACP benefits, and other consequential service benefits, and to ensure the appearance of an authorised officer fully acquainted with the matter at the next hearing.

2.5 The matter was accordingly adjourned to 17.08.2026 in light of the above recommendations.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

Yours faithfully,

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(VIKAS TRIVEDI)

Dy. Chief Commissioner

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