



सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
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Case No: CCPD-AD-0008/2026

In the Matter of

Shri Amit Jivanbhai Valera

...Complainant

Versus

The Commissioner, EPFO

...Respondent

1. Gist of the Complaint

1.1 The Complainant, Shri Amit Jivanbhai Valera, a person with 90% locomotor disability, submitted a grievance dated 01.06.2026 against the Employees' Provident Fund Organisation (EPFO) regarding the prolonged pendency of his request for correction of his name in the EPF records. The Complainant submitted that despite repeated representations and follow-ups over the past one and a half years, the correction could not be effected due to a technical issue and the closure of his former employer. He contended that the continued delay has caused considerable hardship and requested immediate correction of the EPF records.

2. Hearing

2.1. A preliminary hearing was conducted on 13.07.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Manish Mani, Regional Provident Fund Commissioner (HRM)	Respondent

2.2 No representative on behalf of the Complainant was present during the

proceedings.

3. Record of Proceedings

3.1 During the proceedings, Shri Manish Mani, Regional Provident Fund Commissioner (HRM), appearing on behalf of the Respondent, submitted that the matter pertains to the concerned field office and that he had recently received the notice of hearing. While stating that he was not in a position to explain the reasons for the delay, he submitted that the grievance appeared to be technical in nature and that name correction in EPF records is ordinarily completed through the online process within two weeks. He assured the Court that the matter would be immediately taken up with the concerned Regional Office for expeditious resolution.

3.2 The Court took note of the submissions made by the Respondent and the assurance extended regarding prompt redressal of the grievance. Considering that the Respondent acknowledged the nature of the grievance and expressed willingness to resolve the issue within a period of two weeks, the Court deemed it appropriate to afford the Respondent an opportunity to facilitate correction of the Complainant's EPF records through the concerned field office.

3.3 Accordingly, the Respondent is recommended to coordinate with the concerned Regional Office, ensure that the Complainant's request for correction of name in the EPF records is processed expeditiously, communicate the outcome to the Complainant, and submit an Action Taken Report to this Court within two weeks from the date of this Order. Liberty is reserved to the Complainant to approach this Court afresh in the event the grievance remains unresolved despite compliance with the present recommendations.

4. Accordingly, the case is disposed of.

(S. Govindaraj)

Commissioner for Persons with Disabilities