



न्यायालय मुख्य आयुक्त दिव्यांगजन

**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**  
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)  
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment  
 भारत सरकार/Government of India  
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364  
 5<sup>th</sup> Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364  
 Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

**Case No:** CCPD-AD-0132/2026

**In the Matter of**

**Complainant**

Shri Ujjawal Kumar

**Versus**

**Respondent(s)**

The Chairman, Central Board of Indirect Taxes and Customs

## 1. Hearing

1.1. A preliminary hearing was conducted on 28.07.2026 in hybrid mode, wherein the following parties/representatives were present:

| Sl. No. | Name of the Parties / Representatives                         | On Behalf of |
|---------|---------------------------------------------------------------|--------------|
| 1.      | Shri Ujjawal Kumar                                            | Complainant  |
| 2.      | Shri Satish Kumar, Commissioner                               | Respondent   |
| 3.      | Shri Ravish Kumar, Under Secy                                 | Respondent   |
| 4.      | Shri K.P. Jeyakar, ADC                                        | Respondent   |
| 5.      | Representatives of Chief Commissioner's Office, Vadodara Zone | Respondent   |

## 2. Record of Proceedings

2.1 During the proceedings, the Complainant, Shri Ujjawal Kumar, reiterated

that he is a person with 40% benchmark disability on account of obsessive-compulsive disorder (OCD) and has been undergoing treatment for the past sixteen years at the Central Institute of Psychiatry, Ranchi. He submitted that his posting at Daman, away from his family support system, had severely aggravated his mental health condition, resulting in repeated suicidal tendencies, hospitalization, and an inability to continue residing alone. He further submitted that despite repeatedly informing the department of his medical condition through representations and supporting medical records, no effective action had been taken. The Complainant prayed that his absence from duty be regularized by granting medical leave and that he be transferred to Bihar or Ranchi to enable him to reside with his family and continue his treatment.

2.2 The Respondent, represented by Shri Satish Kumar, Commissioner, Daman Commissionerate, submitted that the Complainant's representations, along with the supporting medical records, had been received and forwarded to the Office of the Chief Commissioner, Vadodara Zone, since transfer and posting matters fall outside the jurisdiction of the Commissionerate. It was submitted that representations had been received in September 2025 and again in April 2026, and that the matter was presently under consideration at the Chief Commissioner's Office.

2.3 Upon being queried by the Court regarding the prolonged pendency of the Complainant's request, the representative of the Chief Commissioner's Office, Vadodara Zone, submitted that the matter could be processed expeditiously upon receipt of the necessary proposal and supporting documents. It was stated that after obtaining the requisite No Objection Certificate (NOC), the transfer proposal could ordinarily be finalized within three to four days, whereupon appropriate transfer orders would be issued without undue delay.

2.4 During the proceedings, the Respondent brought to the Court's notice certain discrepancies relating to the Complainant's name and date of birth appearing in some of the older medical records. However, it was clarified that such inconsistencies pertained only to historical documents relating to the Complainant's earlier treatment, whereas the recent medical records and disability certificate correctly reflected his identity and particulars. The Respondent did not dispute the authenticity of the current disability certificate or the Complainant's present medical condition.

2.5 After considering the submissions of both parties, the Court observed that the Complainant appeared to be facing genuine hardship owing to his benchmark disability, prolonged psychiatric illness, and the absence of adequate family

support at his present place of posting. The Court further observed that, in view of the Respondent's own submission that the procedural formalities could be completed within a short period, there appeared to be no justification for further delay in processing the Complainant's request.

2.6 Accordingly, the Court accepted the assurance furnished by the Respondent authorities and recommended them to process the Complainant's request with utmost expedition in accordance with the applicable rules and administrative procedure. The Respondent was further recommended to complete the necessary processing at the earliest, preferably within one week, and to submit an Action Taken Report before this Court within fifteen (15) days from the date of the proceedings.

**(Vikas Trivedi)**

Dy. Chief Commissioner