



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No: CCPD-AD-0097/2026

In the Matter of

Complainant

Shri Navratan Kumawat

Versus

Respondent

The Director General, National Testing Agency (NTA)

1. Hearing

1.1. A preliminary hearing was conducted on 15.07.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Navratan Kumawat	Complainant
2.	Shri Vinod Kumar Sao, Director (Legal), National Testing Agency	Respondent
3.	Ms. Shruti Gupta, Young Professional (Legal), National Testing Agency	Respondent
4.	Colonel Vijay Kumar, SM, National Testing Agency	Respondent

2. Record of Proceedings

2.1 The Complainant submitted that he is a candidate with a 30% low vision

disability who faced a grievance regarding the denial of compensatory time by the Respondent during the NEET UG 2026 re-examination. He stated that despite being granted compensatory time in the original NEET UG 2026 examination held on 03.05.2026, his re-examination admit card incorrectly left the eligibility for compensatory time blank due to a technical error. He further alleged that despite producing his UDID card, original admit card, and low vision certificate at the centre, the authorities refused to provide the additional time. He stated that this omission adversely affected his performance and caused mental distress and requested the Court's intervention before the evaluation and counselling process is completed.

2.2 During the proceedings, the representatives of the Respondent submitted that the Complainant applied for NEET UG 2026 online on 06.03.2026 under the low vision category with less than 40% disability. It was submitted that pursuant to the Ministry's August 2022 guidelines for candidates with specified disabilities under Section 2(s) but not covered under Section 2(r) of the RPwD Act, 2016, candidates with less than 40% disability are solely entitled to a scribe or compensatory time subject to uploading and producing a certificate of physical limitation to write from a multi-member competent medical board of a government healthcare institution as per the prescribed format.

2.3 Consequently, the Respondent pointed out that because the Complainant failed to upload or submit this mandatory supporting document, he was systemically determined as not entitled to additional time. It was accordingly submitted that any extra time given during the initial cancelled exam could have been an unauthorized localized arrangement.

2 . 4 Furthermore, when questioned by the Court regarding whether he had submitted any medical certificate explicitly certifying his physical limitation or difficulty in writing to the NTA, the Complainant confirmed that he had only submitted his standard low vision certificate during the application process and had not furnished any separate medical certificate regarding physical limitations to write.

2.5 The Respondent's representatives reiterated that while 100% blind candidates are completely exempted from providing additional certificates if their UDID card is verified, candidates falling under the less-than-40% category must strictly furnish the physical limitation certificate to claim standard accommodations.

2.6 The Court observed that while the allocation of reasonable accommodation is vital, compensatory time for candidates with less than 40% disability cannot be claimed as an automatic right without the necessary medical documentation. The Court observed that under the statutory rules, an examination body cannot exercise discretion to grant compensatory time unless the specific physical limitation to read or write is acknowledged and recommended by a competent medical board.

2.7 The Court observed that the lack of supporting documents significantly hampers the validity of the current claim, rendering it meritless in the absence of the prescribed statutory documentation. The Court further advises the Respondent to ensure strict adherence to systemic PwD guidelines while maintaining uniform transparency across all examination centres so that candidates are not misled by localized procedural variations.

2.8 The Respondent is advised to submit a comprehensive Action Taken Report (ATR), to this Court within 15 days from the date of receipt of this Order. The representation must clearly outline the updated steps taken by the NTA to sensitize and provide proper training to all examination personnel and centre superintendents regarding PwD guidelines, ensuring that unauthorized localized arrangements do not mislead candidates or create administrative discrepancies in future examinations.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

(Vikas Trivedi)
Dy. Chief Commissioner