



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
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Case No: CCPD-AD-0096/2026

In the Matter of

Smt. Sabitri Chakra

...Complainant

Versus

The General manager, Odisha Grameen Bank

...Respondent

1. Gist of the Complaint

1.1 The Complainant, Mrs. Sabitri Chakra, a Manager at UCO Bank, Balasore, submitted that she is a person with low vision, having complete vision loss in one eye. She stated that she has a four-month-old baby and requires the support of her husband, who is working as an Assistant Manager in Odisha Gramya Bank and is posted at Rairangpur under Jashipur Zone, away from their hometown, Balasore. She submitted that her husband's transfer request to Balasore Zone has been pending for more than one year despite their family circumstances. She further stated that due to her disability and childcare responsibilities, the prolonged separation has caused her and her family emotional, physical, and financial hardship. She requested intervention for early consideration of her husband's transfer to Balasore Zone on disability and compassionate grounds.

2. Hearing

2.1. A preliminary hearing was conducted on 15.07.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Smt. Sabitri Chakra	Complainant
2.	Shri Shwetabh Kumar, General Manager	Respondent

3. Record of Proceedings

3.1 Upon consideration of the complaint, the Court observed that the grievance essentially pertains to the service conditions and transfer of the Complainant's husband, who is an employee of the Respondent Bank. The Court noted that the present complaint had been instituted by the spouse of the concerned employee and not by the employee himself.

3.2 The Court explained that the grievance pertains to a service matter concerning the transfer of an employee and, therefore, the aggrieved employee himself is the proper person to institute and pursue such proceedings before this Court. The Court observed that a third party cannot maintain a complaint in respect of an individual service grievance of an employee.

3.3 In view of the above, the Court found that the present complaint is not maintainable on account of the Complainant lacking the requisite locus to pursue the service grievance on behalf of her husband. Accordingly, the Court determines that the present complaint is procedurally infructuous and cannot be sustained in its present form. However, this shall not prejudice the rights of the concerned employee, who is at liberty to pursue the grievance by instituting a fresh complaint in his own name before this Court in the capacity of a Caregiver to his spouse (who is a person with disability in the present case), in accordance with law. Consequently, the Court has determined no further intervention necessary.

4. Accordingly, the case is disposed of.

(S. Govindaraj)
Commissioner for Persons with Disabilities