



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
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Case No: CCPD-OF-0003/1021/2026 (DNo. 25/CCPD/4457)

In the Matter of

Complainant

Shri Vijay Bansal

Versus

Respondent

Central Board of Indirect Taxes and Customs (CBIC)

1. Hearing

1.1. A hearing was conducted on 14.07.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Vijay Bansal	Complainant
2.	Shri Lianlalmuan, Under Secretary (Ad.II), CBIC	Respondent

2.1 The Complainant, Shri Vijay Bansal, Superintendent, CBIC and a person with 80% benchmark locomotor disability, filed a grievance alleging denial of reservation in promotion under the Rights of Persons with Disabilities Act, 2016. He submitted that despite fulfilling eligibility conditions, he has not been granted the benefit of reservation in promotion from Inspector to Superintendent and thereafter to Assistant Commissioner, resulting in prolonged stagnation.

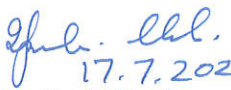
2.2 The Complainant relied upon the provisions of the RPwD Act, 2016, relevant DoPT instructions, and the Hon'ble Supreme Court judgment dated 18.07.2023 along with DoPT O.M. dated 28.12.2023 regarding implementation of reservation in promotion. He stated that he became eligible for promotion in 2013 and 2017 respectively but has not received the due benefit. He further alleged that his repeated representations to the Department have not been effectively considered.

2.3 The Respondent, represented by Shri Lianlalmuan, Under Secretary (Ad.II), CBIC, submitted that the present grievance had come to the notice of the concerned Division for the first time and that no record of earlier representations was available with Ad.II Division. He requested that the Complainant may submit a fresh comprehensive representation, which would be examined objectively in accordance with the applicable provisions and instructions.

2.4 The Court observed that an employee claiming statutory rights under the RPwD Act, 2016 should not suffer due to internal administrative issues or procedural lapses. Without expressing any opinion on the merits of the claim, the Court considered it appropriate to provide an opportunity for a fresh examination of the grievance by the competent authority.

2.5 Accordingly, the Complainant shall submit a consolidated representation along with relevant documents to the Ad.II Division, CBIC within seven (7) days. The Respondent shall examine the matter with reference to the RPwD Act, 2016, applicable DoPT instructions, reservation roster, and the DoPT O.M. dated 28.12.2023, and submit a comprehensive Action Taken Report (ATR) before the Court within thirty (30) days. The ATR shall clearly indicate the decision taken, reasons thereof, and the status of consideration of reservation in promotion, including the applicability of supernumerary posts, wherever relevant. Non-compliance with these recommendations may invite action under Sections 89 and 93 of the Rights of Persons with Disabilities Act, 2016.

3. The matter is ajourned till the next date of hearing i.e. **31.07.2026**.


17.7.2026

(Ipsita Mitra)

Dy. Chief Commissioner