



न्यायालय मुख्य अधिकृत दिव्यांगजन
COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
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Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No. 14629/1022/2023

Complainant (s):

Shri Shreyansh Bhushan

Respondent(s):

The Managing Director

Indian Bank

1. Gist of Complaint:

1.1 Mr. Shreyansh Bhushan, a Scale-II Officer in Indian Bank with 58% low vision filed a complaint on 05-11-2023 alleging that his transfer was unjust and that his request for posting at his hometown was not considered. He explained that he was transferred on 06.10.2023 to the Raza Bazar, Motihari Branch, around 120 km from his native place in Chapra, Saran Bihar. Despite submitting representations on 10.10.2023 and 16.10.2023 seeking a transfer to the Chapra Branch citing his disability, medical condition (Ankylosing Spondylitis) and responsibility toward his elderly parents; no action was taken and he was compelled to join the Motihari

branch on 11.10.2023. He claims this transfer disregards government guidelines granting preferential postings and exemption from routine transfers for persons with disabilities.

2. Notice Issued:

2.1 The matter was taken up with the Managing Director, Indian Bank on 21-11-2023 citing relevant statutory provisions and government instruction including but not limited to Section 20 (5) of the Act and Deptt. of Financial Services, Ministry of Finance, vide its letter no. 3/13/2014-welfare dated 18.11.2014.

3. Submissions made by the Respondents:

3.1 The Assistant General Manager (HRM) submitted his reply on 27-12-2023 noting that the Complainant had sought a transfer to his native place. He informed that the bank had already issued a transfer order placing the Complainant at the Chapra Branch under the Muzaffarpur Zone in accordance with his request.

4. Leave to file Rejoinder:

4.1 A notice to file a rejoinder was issued on 28-12-2023 however; no response has been received from the Complainant till date.

5. Letter containing the Legal Framework Issued:

5.1 A letter containing the Legal Framework related to posting/transfer/retention of employees with disabilities and caregivers to dependent persons with disabilities was issued to the parties on 01-02-2024.

6. Status Update on Grievance Redressal:

6.1 No reply was received in response to the letter dated 01-02-2024. Furthermore, on 18-11-2025, the CCPD issued a hearing notice and in response to the same the complainant vide e-mail dated stated that his grievance regarding the

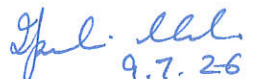
transfer had been redressed and that he has been transferred to the preferred location.

7. Observation and Recommendations:

7.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's grievance has been redressed.

7.2 After considering the submission especially the Complainant's email dated 18-11-2025; the Court determined that no further intervention is warranted.

8. Accordingly, the case is disposed of.


9.7.26
(Ipsita Mitra)

Dy. Chief Commissioner