



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
 5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
 Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No. CCPD/14618/1011/2023
In the matter of —

Shri Balram

... Complainant

Versus

The Secretary,
 Railway Board,
 Rail Bhawan, Rafi Marg,
 New Delhi-110001

... Respondent No.1

The Chairman,
 Railway Recruitment Cell,
 Western Railway, Parcel Depot,
 Alibhai Premji Marg,
 Grant Road (East), Mumbai - 400007

... Respondent No.2

1. Gist of the Case:

1.1 Shri Balram, a person with a benchmark disability, filed a Complaint dated 09.11.2023 regarding undue delay and denial of appointment in Western Railway against Centralised Employment Notice (CEN) No. 02/2018 for Level-1 posts (Group D recruitment).

1.2 The Complainant applied for the post under the Hearing Handicap (HH) category (Roll No. 112039022510004) and successfully qualified the Computer-Based Test-I and Test-II, followed by document verification conducted on 27.09.2022, the aptitude test held on 25.09.2022, and the requisite medical examinations, including eye, blood pressure, and chest examinations on 12.10.2022, as well as the BERA test on 25.03.2023. Upon being declared medically fit on 04.12.2023, the Complainant was provisionally empanelled at Serial No. 2 under the PwBD-HH category in

the Replacement Panel (Part-15) notified on 21.12.2023. However, despite completion of all prescribed stages of the recruitment process and his medical fitness having been confirmed, the appointment and joining have not been issued to date. The Complainant has contended that the prolonged delay in issuance of the appointment letter since the recruitment process initiated in 2018 has caused him considerable mental anguish and financial hardship.

2. Notice issued to the Respondents:

2.1. In exercise of the powers conferred u/s 75 & 77 of the Rights of Persons with Disabilities Act, 2016 [hereinafter referred to as "the Act"], a notice dated 15.11.2023 was issued for violation under sections 3, 20, 21, 23, 33, and 34 of the Act to the abovementioned respondents for forwarding to this Court comments on affidavit on the complaint within the statutory time limit.

3. Reply filed by the Respondents:

3.1 Respondent No. 1: No reply received.

3.2 Respondent No. 2, in its reply dated 04.12.2023, submitted that the Complainant's medical examination report had been received and that he had been declared medically fit under the Hearing Handicap (HH) category. It was further stated that the Complainant, along with five to six other candidates who had also been found medically fit, was to be included in the relevant panel, and that the notification of the panel was expected to be issued shortly.

4. Notice to Complainant for Rejoinder:

4.1 A copy of the reply filed by Respondent No.2 was forwarded to the Complainant vide letter dated 21.12.2023 for filing his rejoinder within 10 days. However, no response has been received so far.

5. Rejoinder filed by the Complainant:

5.1 The Complainant filed a rejoinder dated 29.12.2023 expressing dissatisfaction with the reply submitted by the Respondents. The Complainant submitted that although his name had been included at

Serial No. 2 under the PwBD-HH category in the Replacement Panel (Part-15) notified on 21.12.2023, no appointment, posting, or joining order had been issued thereafter. In support of his contentions, the Complainant placed on record a copy of the panel notification, his medical fitness certificate, and screenshots of communications addressed to the Respondents requesting expeditious issuance of the appointment order. It was prayed that appropriate directions be issued to ensure his appointment without further delay so as to prevent continued hardship and to secure the benefits guaranteed under the Rights of Persons with Disabilities Act, 2016.

6. Hearing:

6.1 A hearing in the hybrid mode in the matter was conducted on 16.12.2025 wherein the following were present:

Sl. No.	Name & Designation of the Attendees (Smt./Shri)	On behalf of	Mode of Presence
1.	Manish Mehta (Chairman, RRC Western Railway)	Respondent	Online

6.2 The Complainant could not be connected despite repeated attempts. The Respondent appeared before the Court and submitted that the Complainant, Shri Balaram was appointed as Assistant (TL&AC) in Electrical Department at Ahmedabad Division on 10-02-2024 vide Office Order no.E/EL/891/4 Gr.D dated 9-2-2024 issued by Ahmedabad Division. It was further submitted that supporting documents evidencing the appointment and joining had been furnished to this Court on the previous day.

6.3 The Court noted the Letter dated 15.12.2025 issued by the Western Railways wherein it is conveyed that the grievance regarding denial/delay in appointment stands fully redressed.

7. Observation and Recommendations:

7.1 The Court observed that upon examination of the documentary evidence(s) especially Office Order no.E/EL/891/4 Gr.D dated 9-2-2024

issued by Ahmedabad Division, Western Railways; it is evident that the Complainant's grievance has been redressed. Therefore, no further intervention is warranted.

8. Accordingly, the case is disposed of.

(S. Govindaraj)
Commissioner for Persons with Disabilities