



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075 ; दूरभाष : (011) 20892364

5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364

Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

DNO: CCPD-AD-0005/2026

In the matter of —

Ms Pritika Singh Gupta

... Complainant

Versus

(1) The Secretary,
Department of School Education & Literacy,
Ministry of Education

... Respondent (1)

(2) The Chairman,
Joint Seat Allocation Authority (JoSAA)
Indian Institute of Technology Roorkee

... Respondent (2)

1. Gist of Complaint:

1.1 Ms Pritika Singh Gupta filed a complaint dated nil (received on 01.06.2026) regarding the denial of disability benefits in JoSAA/DTU/NSUT Admissions owing to the procedural Delay in Issuance of Disability Certificate/UDID to her son, Master Pramit Singh Gupta, a person with 40% Obsessive-Compulsive Disorder (OCD).

1.2 The Complainant stated that the disability is causing severe social, emotional and behavioural difficulties. He has been receiving a scribe and extra time during examinations. She possesses the medical records, case histories and prescriptions from AIIMS and a disability-related assessment from Children First Hospital, but the Disability Certificate/UDID Card has not yet been issued as the process is still underway.

1.3 The Complainant further stated that her son appeared in JEE Main Session-I and Session-II but did not appear in JEE Advanced. According to her, had his disability status been recognised in time, he would have been eligible for consideration under the PwD category based on his percentile score. On 18.04.2026, she submitted a written representation to the National Testing Agency (NTA) requesting a change of category from General to PwD. However, despite receiving the representation, the NTA did not alter the category, and her son continued to be treated as a General Category candidate. The Complainant further clarified that, unlike in previous years, the facility to

change category before the second attempt of JEE Main was allegedly not available, and therefore she had personally approached the NTA and submitted a written application seeking correction of the category.

2. Relief sought:

The Complainant requested to have the assessment and issuance of the Disability Certificate/UDID, which would greatly help ensure that he is not deprived of educational opportunities solely because of procedural delays and circumstances beyond his control.

3. Notice:

A Notice dated 12.06.2026 as well as a Corrigendum dated 12.06.2026 under sections 75 & 77 of the Rights of Persons with Disabilities Act, 2016 [RPwD Act, 2016] was issued to the above-mentioned respondent for a hearing on 15.06.2026 in Hybrid mode to determine the admissibility of the case and find out if this can be resolved without a quasi-judicial intervention of this Court.

4. Hearing:

An admissibility hearing was conducted in hybrid mode on 15.06.2026. The following parties/their representatives were present during the hearing:

Sl. No.	Name & designation of the attendee	For & on behalf of	Mode of appearance
1.	Ms Pritika Singh Gupta	Complainant	Online
2.	Shri Nilesh Srivastava, Under Secretary, Ministry of Education	Respondent (1)	Online
2.	Prof. S.P. Harsha, IIT Roorkee	Respondent (2)	Online

5. Record of Proceedings:

5.1 During the hearing, the Complainant reiterated her complaint that she possesses the medical certification from the Children's First Hospital, which is a private hospital, and she also has some case histories from previous doctors and prescriptions from AIMS Hospital. But she does not have a disability certificate from a government hospital as of now because she had applied for Disability Certificate/UDI in the first week of June 2026, which is under process.

5.2 She further added that at the beginning of April 2026, she received a call from the special educator of her son's school, who enquired about his well-being and advised her that, during the admission process, she should utilise all relevant disability-related documentation available for her son. Upon seeking guidance regarding the admission process, the special educator informed her about the requirement of a Unique Disability Identity (UDID) Card and advised that the UDID number would be required for availing benefits and accommodations during admissions. It was only at that stage that she became aware of the UDID system, as neither she nor her family had previously obtained a UDID card for her son. Consequently, they immediately initiated efforts to secure the necessary certification and documentation.

6. Submission of Respondents:

6.1 Respondent No.2 sought clarification as to whether the candidate had qualified for and appeared in JEE Advanced, and upon being informed that the candidate had

appeared only in JEE Main and not in JEE Advanced, the Respondent submitted that JEE Advanced and JoSAA rely entirely upon the candidate data supplied by the National Testing Agency (NTA). The category details of candidates are determined and maintained by the NTA during the JEE Main process, and IITs/JoSAA have no authority to alter or modify a candidate's category at a later stage.

6.2 Respondent No.2 further submitted that candidates are ordinarily provided opportunities during the JEE Main process to update or modify their category details and supporting documents, and any request for change of category falls exclusively within the jurisdiction of the NTA. The IIT Roorkee and JoSAA merely process the data received from the NTA and therefore cannot independently grant a change of category or any disability-related benefit.

6.3 Respondent No.2 also submitted that the grievance raised by the Complainant is essentially a matter concerning the NTA, which is the authority responsible for collection, verification and maintenance of candidate data.

7. Observations:

7.1 After hearing the parties and the documents available on the record relating to the grievance, it was observed that insofar as it relates to change of category in the admission process, it primarily falls within the domain of the NTA and not the respondents present in the hearing.

7.2 Further, the Complainant's son did not possess either a UDID Card or a Disability Certificate issued by a competent Medical Board at the relevant time. The medical prescriptions, assessment reports, case histories or treatment records cannot, by themselves, be treated as proof of benchmark disability for the purpose of claiming statutory benefits available under the Rights of Persons with Disabilities Act, 2016.

7.3 The entitlement to reservation, accommodations or other disability-related benefits requires production of a valid Disability Certificate issued by a Medical Board or a UDID Card, both of which are based upon certification by competent medical authorities.

8. Recommendations:

8.1 The Complainant is advised to expedite the process of obtaining either the Disability Certificate or the UDID Card and thereafter approach the appropriate authority, namely the NTA, for consideration of any request relating to alteration of category or accommodation. In the absence of a valid Disability Certificate or UDID Card, no direction could be issued for extending PwD benefits in the admission process.

9. Accordingly, the case is disposed of.

(S. Govindaraj)
Commissioner for Persons with Disabilities