



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)**  
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities  
(Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment  
भारत सरकार/Government of India

5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011)20892364  
5<sup>th</sup> Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011)  
20892364

Email: ccpd@nic.in; Website: www.ccpd.nic.in

**Case No. CCPD/14665/1092/2023**

**In the matter of —**

Sh. Kamal Padhi

**...Complainant**

**Versus**

(1) The Director/Chief Executive Officer,  
Raksha Health Insurance TPA (P) Ltd

(2) The Joint Secretary & CEO,  
National Trust

**...Respondents**

**1. Gist of the Complaint:**

1.1 Mr Kamal Padhi, the father of a Divyangjan child suffering from cerebral palsy, has raised a grievance regarding the rejection of his physiotherapy claims (Claim No. 556222324494163) linked to his health ID of Raksha Health Insurance TPA (P) Ltd. Despite submitting all required documents, including the UDID card, and responding to queries on multiple occasions, his claims were marked as non-payable without proper communication. Due to financial hardship, he had taken a loan to continue his child's therapy and is now struggling to repay it. He has expressed distress over the situation and requested urgent intervention and justice.

**2. Notice issued to the Respondents:**

2.1 A Notice dated 01.12.2023 was issued to the above mentioned Respondents for forwarding comments on affidavit within the statutory time limit.

No response was furnished.

**4. Update on the Current status:**

4.1 The Notice of Hearing was issued in the case on 29.10.2025 and the case was scheduled for hearing on 30.10.2025, thereafter an email dated 29.10.2025 was received from the Complainant stating that his grievance had been resolved as he has received the insurance claim. The Complainant accordingly requested closure of the case.

**5. Observations and Recommendations:**

5.1 After considering the submissions from the Complainant's email dated 29.10.2025, the Court has determined that no further intervention is necessary, as the Complainant's grievance has been resolved.

6. Accordingly, the case is disposed of.



**(Ipsita Mitra)**

Dy. Chief Commissioner for Persons with Disabilities