



न्यायालय मुख्य आयुक्त दिव्यांगजन
COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075 दूरभाष : (011) 20892364
 5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
 Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No.14277/1014/2023

In the matter of —

Ms. Shweta Awasthi

... Complainant

Versus

The Chairman,
 Staff Selection Commission

... Respondent

1. Gist of the Complainant:

1.1 Ms. Shweta Awasthi, a person with 89% Multiple Disability (Visual Impairment and Hearing Impairment), filed a complaint dated 06.07.2023 regarding non-issuance of the Admit Card.

1.2 The Complainant stated that she had submitted her thumb impression as her signature and the same was accepted in the 2022 SSC CGL Examination. She also made it to the final merit list. On the same set of facts and on the same grounds, the SSC rejected her application [in the 2023 SSC CGL Examination] without informing her of any error on her part. The Complainant has also submitted a copy of the form rejection as evidence.

1.3 The Complainant also submitted that a blind person submits a thumb impression in every exam and the same is accepted. She had intimated about its error.

2. Notice to Respondent for Reply:

A notice dated 21.07.2023, under sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016 [RPwD Act, 2016], was issued to the above-mentioned respondent for forwarding to this Court comments on affidavit for violation of sections 3, 33 and 34 of the RPwD Act, 2016 and the DoPT OM No. 3603510212017-Estt (Res) dated 15.01.2018 on the complaint within the statutory time limit.

3. Reply filed by the Respondent:

3.1 The Northern Regional Office, Staff Selection Commission [SSC (NR)], vide reply dated 09.08.2023, inter alia, stated that the candidate/complainant is a person with visual impairment, which is mentioned under PH category,

i.e. Others (Sl. No. 9.1 of the application form). Hence, the admit card was issued and communicated to the Complainant via e-mail and phone. However, no email was found attached to the reply filed by the respondent, as stated in their reply.

4. Rejoinder filed by the Complainant:

4.1 The Complainant filed its comments, vide email dated 05.07.2023, and reiterated her complaint.

5. Notice of Hearing:

5.1 Based on the facts submitted by the parties, a hearing was scheduled on 03.06.2026, and a Notice of Hearing was issued on 29.05.2026.

6. Response to the Notice of Hearing:

The Complainant vide email dated 02.06.2026 stated that the SSC had taken remedial steps and her grievance has been suitably addressed, therefore, she requested to close the case.

7. Observations & Recommendations:

7.1 Based on the documents available on the record, particularly the email dated 02.06.2026 received from the Complainant, no further intervention is warranted in this case.

8. Accordingly, the case is disposed of.

(S. Govindaraj)
Commissioner for Persons with Disabilities