



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No.: 14397/1022/2023

In the matter of:

Ms. Meenal Agrawal

... **Complainant**

Versus

Kendriya Vidyalaya Sangathan (KVS)

... **Respondent**

1. Gist of the Complaint

1.1 Ms. Meenal Agrawal, a person with 50% locomotor disability, filed the present complaint seeking modification/cancellation of her transfer from KV No. 1 AFS Hindon to KV Greater Noida.

1.2 The Complainant submitted that due to her disability, long-distance daily commuting involving multiple modes of transport causes severe hardship. She further cited family circumstances including medical condition of her husband and responsibility of a minor child, and requested posting at a nearer location.

2. Notice Issued

2.1 A notice dated 16.08.2023 was issued to the Respondent under Sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016, calling upon them to submit comments on the complaint. The Respondent was advised to take due care of Sections 3, 20, 21 and 23 of the Act read with applicable Rules and DoP&T guidelines.

2.2 A final reminder dated 20.09.2023 was issued for non-submission of reply within the stipulated time.

3. Submissions made by the Respondent:

3.1 In reply dated 15.09.2023, the Respondent submitted that the transfer of the Complainant was effected under the KVS Transfer Policy, 2023 through an automated system based on transfer counts and availability of vacancies.

3.2 It was further submitted that due consideration was given to the category of persons with disabilities under the policy and that the Complainant was posted to her second preference owing to non-availability of vacancy at her first preference.

3.3 The Respondent concluded that the representation of the Complainant could not be acceded to and stood disposed of accordingly.

4. Submissions made in the Rejoinder:

4.1 The Complainant, vide rejoinder dated 06.10.2023, reiterated that the transfer has caused significant hardship due to her locomotor disability, long commuting distance, and lack of accessible transport options. She further elaborated upon her family circumstances, including medical condition of her husband and caregiving responsibilities, and submitted that the transfer policy framework resulted in her posting at an unsuitable location, seeking reconsideration on humanitarian and disability grounds.

5. Proceedings thereafter / Withdrawal of Complaint:

5.1 Consequently, a hearing in the matter was scheduled on 17.12.2025.

5.2 However, the Complainant, vide email dated 24.03.2026, requested withdrawal of the complaint.

5.3 In the said communication, the Complainant conveyed that she no longer wished to pursue the matter and sought closure of the case.

6. Observations and Recommendations:

6.1 Upon consideration of the records of the case and submissions made, particularly the withdrawal of the complaint by the Complainant, no cause survives for further adjudication in the matter.

7. Accordingly, the case is disposed of in view of the withdrawal of the complaint with the approval of the Chief Commissioner for Persons with Disabilities.

(P. P. Ambashta)

Dy. Chief Commissioner for Persons with Disabilities