



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6084

Dated: 09/04/2026

Case No: DNO/26/CCPD/6084

In the matter of:

Mr. Pawan Kumar

...Complainant

Versus

The Chairman, Staff Selection Commission

...Respondent 1

The Secretary, Department of Food & Consumer

...Respondent 2

1. Gist of the Case

1.1 The Complainant, Shri Pawan Kumar, a person with Benchmark (45%) Hearing Disability filed a grievance dated 31.03.2026 alleging an inordinate delay in the issuance of his appointment letter following his selection through the SSC MTS examination. The Complainant submits that despite having successfully cleared the examination and completed the document verification process over 11 months ago, neither the Staff Selection Commission (SSC) nor the concerned indenting department has initiated his joining. He contends that this arbitrary delay is in direct contravention of the Rights of Persons with Disabilities (RPwD) Act, 2016, which mandates non-discrimination and equal opportunity in public employment. The Complainant further asserts that such a prolonged waiting period after formal verification violates government guidelines and the principles of natural justice, effectively denying him the fruits of a fair recruitment process. Consequently, he seeks the intervention of this Hon'ble Court to direct the Respondent authorities to issue his joining letter immediately and grant him all consequential benefits from the date his appointment became due.

2. Hearing Details

2.1. A preliminary hearing was conducted on 08.04.2026 in online mode, wherein the following

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Mr. Pawan Kumar	Complainant
2.	A.k Nandy, Under Secy, Admin	Respondent 2
3.	Ankita Varshney, SO	Respondent 2
4.	Sanjay Kashyap, Under Secy	Respondent 1

3. Record of Proceedings

3.1 The Complainant, Shri Pawan Kumar, reiterated his grievance. He submitted that despite completing document verification over eleven months ago, he has not been allowed to join, which he contends is a violation of the RPwD Act, 2016. Conversely, the Respondent (DFPD) argued that the Complainant utilised a scribe during the exam, a facility they claim is not admissible for hearing-impaired candidates under SSC rules, and noted that they have sent five reminders to the SSC since April 2025 seeking clarification on this discrepancy without receiving a formal resolution.

3.2 The Court expressed strong displeasure at the SSC's administrative delay, noting that waiting over a year for a regional response is unfair and jeopardises the Complainant's livelihood. Consequently, the Court recommended that the SSC provide a definitive response and furnish the relevant documents to the DFPD within 15 days, followed by a further 15-day deadline for the DFPD to submit an Action Taken Report on the appointment. The Court cautioned that any further delay may constrain the Court to invoke the penalty clauses.

4. This is issued with the approval of the Commissioner for Persons with Disabilities.

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Yours faithfully,

(Praveen Prakash Ambashta)
Dy. Chief Commissioner

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