



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/16158/1021/25

Dated: 09/04/2026

In the matter of:

Shri Sanjeev Kumar Yadav

...Complainant

Versus

The Secretary, Railway Board & Ors.

... Respondents

1. Gist of the Complaint

1.1 Shri Sanjeev Kumar Yadav, a person with 55% locomotor disability, filed a complaint dated 12.06.2025 regarding anomalies in promotion and denial of benefits under the PwBD reservation quota. The Complainant submitted that although he was eligible for promotion under the physically handicapped quota, he was not granted timely promotion and consequential benefits from due dates, resulting in loss of seniority and service benefits.

1.2 The Complainant further submitted that repeated representations and reminders to the concerned authorities did not yield any response, and sought grant of promotion with all consequential benefits from due dates.

2. Notice Issued

2.1 A notice dated 25.07.2025 was issued to the Respondents under Sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016, calling upon them to submit comments on the complaint. The Respondents were advised to take due care of the provisions of the Act including Sections 3, 20, 21, 23 and 34, read with applicable Government instructions including DoPT OMs and Railway Board guidelines on reservation in promotion.

3. Proceedings in the Matter

3.1 The Respondent, vide communication dated 04.08.2025, submitted that the Complainant has been granted notional promotion under the PwBD quota, and enclosed the relevant promotion orders. It was further stated that the grievance stands resolved and the case may be treated as closed. The

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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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promotion order issued by Northern Railway indicates that the Complainant has been granted notional promotion with retrospective effect in accordance with applicable policy instructions, subject to standard conditions.

3.2 A notice dated 07.08.2025 was issued to the Complainant for filing rejoinder; however, no further submissions have been received within the stipulated time, and it is accordingly presumed that the Complainant is satisfied with the action taken by the Respondent.

4. Observations

4.1 The Court notes that the present matter pertains to reservation in promotion and service benefits of a person with benchmark disability, which is required to be ensured in accordance with the provisions of the Rights of Persons with Disabilities Act, 2016, particularly Sections 3, 20 and 34, mandating equality, non-discrimination and reservation in employment.

4.2 The Court observed that the proceedings reviewed indicate that the institution of Grievance Redressal Officer mandated under Section 23 of the Act read with Rule 10 of the RPwD Rules, 2017 requires due compliance in the Respondent establishment in terms of creation, intimation, website disclosure and awareness among employees on issues concerning rights and entitlements of persons with disabilities.

4.3 The Court notes that the Respondent has granted notional promotion with retrospective effect, and the grievance of the Complainant stands redressed; no further intervention is warranted in the individual grievance.

5. Recommendation

5.1 In view of the above, the case is disposed of in these terms with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,

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(Praveen Prakash Ambashta)
Dy. Chief Commissioner

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