



सत्यमेव जयते

## न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No.: CCPD/15834/1012/2024

In the matter of:

**Complainant:**

Mr. Dinesh Kamlesh Chugh

Vs.

**Respondent(s):**

The Director General,

Council of Scientific and Industrial Research (CSIR),

New Delhi

### RECORD OF PROCEEDINGS

1. **Hearing:** A hearing on 16.05.2025 was conducted in the hybrid mode, wherein the following parties were present

Sl. No.	Name & Designation of the Attendees (Smt./Shri)	On behalf of	Mode of Presence
1.	Dinesh Kamlesh Chugh	Complainant	Online
2.	Dinesh Kumar (Deputy Secretary) CSIR	Respondent	Online

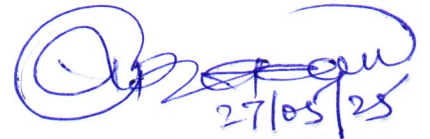
2. **Proceedings during the hearing:**

2.1. The hearing was marked by significant technical difficulties, as the Complainant was unable to maintain a stable connection. Although his audio was intermittently accessible, his video remained non-functional despite multiple attempts to reconnect using different devices, limiting his effective participation. The Respondent, CSIR, was represented by the Deputy Secretary. The Court noted that, despite prior directions and reminders, no written response to the complaint dated 24.10.2024 had been received. While the Respondent claimed that a reply had already been sent, the office confirmed that no such submission had been received.

2.2. During the proceedings, the Complainant raised concerns regarding a computer-based test, alleging that excess time taken led to the rejection of his attempt and that no re-test was provided. He also highlighted non-compliance with the RPwD Act, 2016, particularly the absence of an Equal Opportunity Policy (EOP) and the failure to appoint a Grievance Redressal Officer (GRO) within CSIR. Observing that the matter had been pending since October 2024, the Court emphasized the need for expeditious disposal and directed the Respondent to immediately resend or freshly submit a detailed reply, along with particulars of the GRO and a copy of the EOP as mandated under Section 21 of the Act.

2.3. The Court further advised that these documents must be filed and shared with the Complainant, granting the Complainant an additional seven days thereafter to submit a rejoinder, if any. At the same time, the Complainant was cautioned against engaging in frequent unsolicited communication with office staff or using inappropriate language, warning that such conduct could invite strict action. The Court also made it clear that failure to comply with its directions could result in proceedings for non-adherence, including penalties under the RPwD Act, 2016. The matter was accordingly adjourned, with the next hearing date to be scheduled after receipt of the Respondent's submissions and the Complainant's rejoinder, and duly communicated to both parties.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.



(Praveen Prakash Ambashta)

Dy. Chief Commissioner