



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15676/1011/24

Dated: 06/04/2026

In the matter of:

Mr. Anuj Kumar

... Complainant

Versus

The Chairman, Central Board of Indirect Taxes & Customs (CBIC)

... Respondent

1. Gist of the Complaint

1.1 Mr. Anuj Kumar, a person with 60% Low-vision Disability, filed a complaint dated 01.06.2024 against the Respondent. The Complainant alleged the denial of reservation for Persons with Visual Impairment (V.I. category) for appointment to the posts of Inspector and Preventive Officer/Examiner within the CBIC. He sought intervention for the appropriate reporting and allocation of vacancies for visually impaired candidates in the recruitment process.

2. Notice Issued

2.1 The matter was taken up with the Respondent vide notice dated 21.08.2024 under Sections 3, 21, 23, 75, and 77 of the Rights of Persons with Disabilities (RPwD) Act, 2016 .

2.2 The Respondent was further advised to comply with Sections 33 and 34 of the Act regarding reservation and identification of posts, along with relevant DoPT OMs and Gazette Notifications.

3. Proceedings in the Matter

3.1 The Respondent, vide interim reply dated 18.09.2024, submitted that the cadres for Group-B and Group-C posts are decentralized and separate. They requested additional time to collect data from various zones regarding the reporting of vacancies against the V.I. category quota.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

(Please quote the above file/case number in future correspondence)



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3.2 The Court issued a Notice for Rejoinder to the Complainant on 01.11.2024, enclosing the Respondent's reply for comments.

3.3 Subsequently, the Complainant, vide email communication dated 17.03.2026, informed this Court that the CBIC has now provided appropriate reservation for visually impaired candidates for the posts of Inspector, Preventive Officer, and Examiner in the Combined Graduate Level Examination (CGLE) 2025 and conveyed his desire to withdraw the application.

4. Observations

4.1 The Court observes that Section 34 of the RPwD Act, 2016, mandates Every Appropriate Government to appoint in every Government establishment, not less than four per cent of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities.

4.2 The Court further notes that while the grievance has been redressed, the Respondent establishment must ensure that the institution of the Grievance Redressal Officer (GRO) under Section 23 remains fully functional to address such policy-level concerns internally and transparently.

4.3 In view of the Complainant's request to withdraw the matter following the redressal of his grievance, no further intervention of this Court is warranted.

5. Accordingly, the case is disposed of in the above terms with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,

(Praveen Prakash Ambashta)

Dy. Chief Commissioner

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