



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15371/1024/24

Dated: 04/04/2026

**In the matter of:**

Shri Manas Beura

... Complainant

**Versus**

The DIG (Welfare), CRPF & Ors.

... Respondents

**1. Gist of the Complaint**

1.1 Shri Manas Beura, a person with 70% low-vision disability, filed a complaint dated 23.05.2024 regarding denial of dependent family pension. The Complainant submitted that despite the sanction of family pension and submission of a valid disability certificate, the Respondents denied acceptance of the disability certificate and withheld pension and arrears on grounds not applicable to his case, causing financial hardship.

**2. Notice Issued**

2.1 A notice dated 28.05.2024 was issued to the Respondents under Sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016, calling upon them to submit comments on affidavit along with relevant documents within 30 days. The Respondents were further advised to take due care of the provisions of the Act, including Sections 3, 21, 23 and 20, along with applicable statutory provisions, including Rule 50(9) of CCS (Pension) Rules, 2021 and relevant DoP&PW Office Memoranda.

2.2 A reminder dated 08.07.2024 was issued for non-submission of reply within the stipulated time, with reference to consequences under Sections 76, 77 and 93 of the Act.

**3. Proceedings in the Matter**

3.1 Despite issuance of notice dated 28.05.2024 and reminder dated 08.07.2024, no reply was received from the Respondents within the stipulated time.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275  
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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3.2 The Complainant, through submissions placed on record, submitted that although dependent family pension was sanctioned vide order dated 29.02.2024, the Respondents, vide communication dated 12.04.2024, refused to accept the disability certificate issued under the statutory framework, and raised objections by invoking provisions not applicable to the case. The Complainant further submitted that despite prior verification and sanction, repeated demands for documents were made, and the pension and arrears were not released, resulting in continued denial of benefits.

3.3 A notice for hearing was issued in the matter, and the Complainant, through counsel, reiterated the grievance and submitted that the issue regarding non-acceptance of disability certificate and denial of pension is also under consideration before the Hon'ble High Court.

#### **4. Observations**

4.1 The Court notes that the present matter pertains to the denial of statutory service benefits, namely, dependent family pension, to a person with benchmark disability, which is required to be ensured in accordance with Sections 3 and 20 of the Rights of Persons with Disabilities Act, 2016, mandating equality, non-discrimination and non-denial of employment-related benefits on the ground of disability.

4.2 The Court further observes that failure of the Respondents to submit any reply despite notice dated 28.05.2024 and reminder dated 08.07.2024 reflects a lack of due compliance with statutory obligations under the Act and impedes effective adjudication of the grievance.

4.3 The Court observed that the proceedings reviewed indicate that the institution of Grievance Redressal Officer mandated under Section 23 read with Rule 10 of the RPwD Rules, 2017 requires due compliance in the Respondent establishment in terms of creation, intimation, website disclosure and awareness among employees on issues concerning rights and entitlements of persons with disabilities.

4.4 The Court further notes that the matter is sub judice before the Hon'ble High Court of Delhi in WP(C) No. 16047/2023 in Manas Beura & Ors. v Union of India & Ors, and therefore, further intervention of this Court shall not be in accordance with law.

5. Accordingly, the case is disposed of in the above terms with the approval of the Chief Commissioner for Persons with Disabilities.

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**Dated: 04/04/2026**

**Yours faithfully,**

**(Praveen Prakash Ambashta)  
Dy. Chief Commissioner**

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