



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

**COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

**Case No.** CCPD/15476/1022/24

**Dated:** 02/04/2026

In the matter of:

Shri Sanjeev Kumar

**... Complainant**

**Versus**

The Commissioner, Kendriya Vidyalaya Sangathan

**... Respondent**

## **1. Gist of the Complaint**

1.1 Shri Sanjeev Kumar, a person with 45% locomotor disability, filed a complaint dated 01.07.2024 regarding his transfer from Kendriya Vidyalaya Kamla Nehru Nagar, Ghaziabad, to Kendriya Vidyalaya Bulandshahar. The Complainant submitted that, due to a technical/server error in the KVS online transfer portal on 22.06.2024, he was unable to submit his displacement choice correctly, and as a result, his transfer was processed contrary to his intention.

1.2 The Complainant further submitted that he did not intend to seek transfer and requested cancellation of the transfer order and retention at his present place of posting.

## **2. Notice Issued**

2.1 A notice dated 04.07.2024 was issued to the Respondent under Sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016, calling upon them to submit comments on affidavit along with relevant documents within 30 days.

2.2 The Respondent was further advised to take due care of the provisions of the Act, including Sections 3, 20(5), 21 and 23, read with Rule 8 of the RPwD Rules, 2017 and applicable Government instructions, including DoPT OM dated 02.02.2024.

2.3 A reminder dated 22.08.2024 was issued for non-submission of reply within the stipulated time, with reference to consequences under Sections 76, 77 and 93 of the Act.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275  
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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### **3. Proceedings in the Matter**

3.1 The Complainant, vide representation dated 01.07.2024, reiterated that the transfer occurred due to a technical error in the portal and sought cancellation of the transfer order.

3.2 Subsequently, Kendriya Vidyalaya Sangathan, vide Office Order dated 15.10.2024, cancelled the transfer of the Complainant from Kendriya Vidyalaya Ghaziabad-II to Kendriya Vidyalaya Bulandshahar-II with immediate effect. (Seen in uploaded office order image)

3.3 The Complainant, vide email dated 16.10.2024, informed this Court that the transfer had been cancelled and requested disposal of the case without hearing. (Seen in uploaded communication). Further, the Complainant reiterated vide email dated 16.03.2026 that the grievance stands resolved and no hearing is required.

### **4. Observations**

4.1 The Court notes that the present matter pertains to the transfer of a person with a benchmark disability, which is required to be considered in accordance with the provisions of the Rights of Persons with Disabilities Act, 2016, particularly Section 3 and Section 20 (5), mandating equality, non-discrimination and reasonable accommodation in service matters.

4.2 The Court observed that the proceedings reviewed indicate that the institution of Grievance Redressal Officer mandated under Section 23 of the Act, read with Rule 10 of the RPwD Rules, 2017, requires due compliance in the Respondent establishment in terms of creation, intimation, website disclosure and awareness among employees on issues concerning rights and entitlements of persons with disabilities.

4.3 The Court notes that the transfer order has been cancelled by the Respondent and the grievance has been redressed, which has been acknowledged by the Complainant; accordingly, no further intervention is warranted in the individual grievance.

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## 5. Recommendation

5.1 The Respondent shall ensure compliance with Section 23 read with Rule 10 relating to institutional grievance redressal mechanisms, including proper notification, accessibility and awareness, and submit an Action Taken Report within three months in accordance with Section 76 of the Act.

6. Accordingly, the case is disposed of in these terms with the approval of the Chief Commissioner for Persons with Disabilities.

**Yours faithfully,**

**(Praveen Prakash Ambashta)**  
**Dy. Chief Commissioner**

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