



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5550

Dated: 02/04/2026

Case No: DNO/26/CCPD/5550

In the matter of:

Shri Shailendra Singh Rathore

...Complainant

Versus

The General Manager, Food Corporation of India

...Respondent

1. HEARING DETAILS

1.1. A preliminary hearing was conducted on 18.02.2026 in online mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Shailendra Singh Rathore	Complainant
2.	Shri Rajnish Kumar, AGM Personal	Respondent

2. RECORD OF PROCEEDINGS

2.1 The Complainant, Shri Shailendra Singh Rathore, an Assistant with the Food Corporation of India (FCI) and a person with a benchmark disability, filed a grievance dated 24.01.2026 regarding his transfer in October 2025. He submitted that he was transferred from a location near his home to a station approximately 200 kms away in Punjab. The Complainant contended that due to his reliance on hearing aids and the need for family support in daily life, this distant posting poses significant hardship and violates Government of India guidelines (DoPT OMs) regarding the proximity of postings for employees with

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disabilities.

2.2 The Respondent (FCI) submitted that the transfer was not routine but was necessitated by administrative grounds following a major discrepancy involving a shortage of eighty-six thousand bags of rice. The Respondent explained that as part of disciplinary and administrative measures, various officials were transferred, with junior officials being relocated within the region. It was further stated that the actual distance of the transfer was approximately 80 to 90 kms, though the Complainant disputed this, citing a distance of 177 kms via Google Maps.

2.3 During the hearing, the Court noted that the Complainant has not yet exhausted the departmentally available recourse in the form of the Grievance Redressal Officer (GRO), mandated under Section 23 of the RPwD Act, 2016. The Court observed that the organization is required to have a functional GRO to resolve such matters internally before they are escalated to the CCPD. The Court emphasized the importance of following the statutory hierarchy for grievance redressal.

2.4 The Court determined that the matter should be remitted to the GRO of the Food Corporation of India for a time-bound resolution. The GRO is directed to examine the merits of the Complainant's request in light of his disability and the applicable government guidelines and provide a response within 15 days. The Complainant may approach the Court again if the grievance remains unresolved following the GRO's decision. At this stage, the Court deems that no intervention is necessary. Consequently, the case is disposed of.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

Yours faithfully,

(Praveen Prakash Ambashta)

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Dy. Chief Commissioner

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