



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No. 14719/1101/2023

In the matter of-

Complainant

Suo Motu

Versus

Respondents(s)

1. The Director/CEO
Adobe Software India Private Limited,
Sector 25-A, Noida,
Gautam Buddha Nagar, UP

2. The Secretary
Ministry of Electronics and Information Technology
New Delhi

RECORD OF PROCEEDINGS

1. Hearing (II): A hearing was conducted in hybrid mode on **30.01.2026**, wherein the following parties/representatives were present:

Sl. No.	Name and Designation of the Party/Representative	Parties	Mode
1.	Shri Ajay Kumar, Scientist D, Ministry of Electronics and Information Technology	Respondent No.2	Online

2. Proceedings of the hearing:

2.1 The Respondent No. 2 submitted that it acts only as a facilitator

for Information and Communication Technology (ICT); responsibility for accessibility compliance of ICT products lies with the respective organizations. The DEPwD is the nodal Ministry for policy and implementation of accessibility, and under the IT Act, MeitY has no provision to regulate or deny licenses to private companies on grounds of accessibility.

2.2 The Court observed that while the DEPwD formulates policy, clarity is required regarding enforcement and accountability of private ICT entities, including identification of the authority responsible for licensing or regulation to ensure accessibility compliance. The matter cannot proceed without effective participation and clarity from the Respondent No.1.

2.3 Accordingly, the Respondent No.1 is given a last opportunity to appear through its duly authorised representative, before the Court **on 08.04.2026**, and submit a clear response on its role in accessibility enforcement and the applicable regulatory or licensing mechanism. The exact time and weblink shall be shared 24-48 hours before the date of the hearing.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner