



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5880

Dated: 27/03/2026

Case No: DNO/26/CCPD/5880

Dated: 19/03/2026

In the matter of:

Shri Lalit Kumar

...Complainant

Versus

The Technical Director, UIDAI – Unique Identification Authority of India

(director-techdev2@uidai.net.in)

...Respondent

1. HEARING DETAILS

1.1. A preliminary hearing was conducted on **18.03.2026** in online mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Mr. Lalit Kumar	Complainant
2.	Mr. Deepak Sony, Assistant Manager (Legal)	Respondent
3.	Mr. Himanshu, Deputy Manager (Legal), Head Office	Respondent

2. RECORD OF PROCEEDINGS

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)
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2.1 The Complainant, Mr Lalit Kumar, a government employee with Benchmark hearing impairment, submitted that his Aadhaar number is essential for his livelihood as it is linked to his salary, Provident Fund (PF), and biometric attendance system. He raised a grievance against the Unique Identification Authority of India (UIDAI) after receiving a notice that his Aadhaar was being deactivated due to "technical analysis" and a linkage to an unknown enrolment ID. The Complainant argued that deactivation would cause him severe financial hardship and professional instability, asserting that he has no connection to any other enrolment ID.

2.2 The Respondent (UIDAI, Regional Office Delhi) submitted that the deactivation was triggered by the system's automated deduplication process assisted by AI. Technical analysis revealed that the Complainant had an Aadhaar generated in 2018, but subsequently applied for a second Aadhaar in 2021. Due to technical attributes such as "inverted biometrics" (iris/fingerprints) during the second enrolment, the system initially failed to detect the duplicate. However, upon an update request in 2021, the system identified two separate Aadhaar numbers for the same individual. Under Regulation 27 of the Aadhaar (Enrolment and Update) Regulations, UIDAI deactivated both numbers to prevent misuse, noting that the first Aadhaar (2018) remains the "valid" base record.

2.3 The Court observed that while the Complainant is a person with a disability, the subject matter of the dispute, Aadhaar deduplication, does not relate to his disability, nor does it involve any discrimination or violation of the RPwD Act, 2016. The Court noted that the law strictly prohibits holding multiple Aadhaar numbers. Consequently, the Court held that the matter is not maintainable within its jurisdiction. The Complainant was advised to follow the standard administrative procedure by visiting a UIDAI centre to provide fresh biometrics to reactivate his original 2018 Aadhaar. With these observations, the matter was dismissed and closed.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

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Yours faithfully,

(Praveen Prakash Ambashta)
Dy. Chief Commissioner

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