



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

**COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5916

Dated: 28/03/2026

Case No: DNO/26/CCPD/5916

In the matter of:

Mr Kanhaiya Agrawal

...Complainant

Versus

The General Secretary, CONRWA

...Respondent 1

The Commissioner, MCD

...Respondent 2

The Engineer-in-Chief, PWD GNCT

...Respondent 3

## 1. HEARING DETAILS

1.1. A preliminary hearing was conducted on 20.03.2026 in online mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Mr. Kanhaiya Agrawal	Complainant

## 2. RECORD OF PROCEEDINGS

2.1 The Complainant, Mr. Kanhaiya Agrawal, a person with 100% visual impairment and a resident of Gulabi Bagh, Delhi, filed a grievance against officials of the Public Works Department (PWD). He alleged negligence, discrimination, and mental harassment, stating that the open space outside his ground-floor flat has become a safety hazard due to stray animal attacks, unauthorized parking, and garbage dumping. He submitted that while other ground-floor residents have installed wire fencing for security, his requests to the

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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)  
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Junior Engineer (JE) and Assistant Engineer (AE) for a 3-meter wire fence have been selectively blocked, violating his right to "Reasonable Accommodation" under the RPwD Act, 2016.

2.2 The Court observed that the Complainant has already installed the fencing in question but has received a notice from the JE stating that the structure is marked for demolition. The Complainant seeks urgent relief against this potential demolition and formal permission to maintain the barrier-free environment necessary for his safety as a visually impaired individual. It was noted that the primary resistance appears to stem from neighbours within his building, leading to administrative pushback from the PWD.

2.3 The Court finds that the grounds for the AE's rejection of the plea remain unclear, especially given that similar fencing is utilized by other residents. However, as the dispute involves interference and complaints from neighbours, the Court observed that this matter requires the intervention of law enforcement and local residential bodies. The Court recommends that the Complainant file a formal police complaint regarding the harassment and obstruction by the neighbours. Furthermore, the Complainant is advised to formally approach the Resident Welfare Association (RWA) to address the localized grievances.

2.4 The Court held that it cannot proceed further at this stage until the Complainant coordinates with the appropriate authorities. The Complainant is directed to approach the Police and the RWA. The case is currently disposed of with the observation that a new case may be registered should the Complainant return after following the recommended legal recourse without receiving relief. i.e. ; if the Police fails to provide necessary protection or if the PWD persists in discriminatory action after these steps.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

**Yours faithfully,**

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(Praveen Prakash Ambashta)  
Dy. Chief Commissioner

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