



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15052/1103/24

Dated: 27/03/2026

In the matter of:

Shri Sanjeev Mahajan

... **Complainant**

Versus

The Secretary, Railway Board

... **Respondent**

1. Gist of the Complaint:

1.1 Shri Sanjeev Mahajan filed the present complaint dated 16.01.2024 on behalf of his daughter, Km. Shreesha Mahajan, a person with Autism Spectrum Disorder (80%), regarding the non-issuance of the Railway Concession Certificate.

1.2 The Complainant submitted that despite Autism being recognised as a disability under the Rights of Persons with Disabilities Act, 2016, the Railway authorities had not issued the concession certificate, thereby denying the benefit. He accordingly sought issuance of the Railway Concession Certificate in favour of his daughter.

2. Notice Issued:

2.1 A notice dated 17.01.2024 was issued to the Respondent under Sections 3, 21, 23, 75 and 77 of the Rights of Persons with Disabilities Act, 2016, calling upon them to submit their comments on the complaint along with relevant documents and action taken in the matter. The Respondent was also directed to submit its reply within the stipulated time under Rule 38(2) of the RPwD Rules, 2017, failing which the matter was liable to be disposed of ex parte.

3. Proceedings in the Matter:

3.1 Despite the issuance of notice and reminder, no comments were received from the Respondent within the stipulated time.

3.2 Subsequently, the Complainant, vide email communication dated 17.12.2025, informed this Court that he does not wish to pursue the complaint further and conveyed that the issue regarding the railway concession pass for his daughter stands resolved.

4. Observations:

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
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E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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4.1 The Court notes that the present matter pertains to the entitlement of a person with a benchmark disability to statutory benefits, namely, Railway concession facilities. Also, Autism is recognised under the Act, and denial of such benefit is not in consonance with Sections 3 and 2(s) of the Rights of Persons with Disabilities Act, 2016.

4.2 In the present case, it is observed that the Complainant has stated that the grievance stands redressed and has sought withdrawal of the complaint and no further intervention of this Court is warranted in the matter.

5. Accordingly, the case is disposed of in these terms with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,

(Praveen Prakash Ambashta)
Dy. Chief Commissioner

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