



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/16052/1031/25

Dated: 27/03/2026

In the matter of:

Shri Prakhar Saxena

... Complainant

Versus

The Director General, National Testing Agency

... Respondent

1. Gist of the Complaint:

1.1 Wing Commander Gaurav Saxena (Veteran) filed a complaint dated 11.03.2025 on behalf of his son, Shri Prakhar Saxena, a person with 60% locomotor disability (benchmark disability), regarding inability to change his category from General to PwD in the NTA examination portal.

1.2 The Complainant submitted that although a correction window was provided, the portal did not permit change in disability status, treating it as a restricted sub-category update, thereby depriving his son of availing benefits admissible to PwD candidates. He further submitted that despite prior clarification from NTA to wait for the correction window, such change was not enabled, and repeated representations were responded to without addressing the issue.

2. Notice Issued:

2.1 A notice dated 25.03.2025 was issued to the Respondent under Sections 3, 20, 21, 23, 75 and 77 of the Rights of Persons with Disabilities Act, 2016, calling upon them to submit their comments on the complaint along with relevant documents and action taken in the matter.

2.2 A reminder dated 22.05.2025 was also issued to the Respondent for submission of comments within the stipulated time. The Respondent was further advised to take due care of the relevant provisions of the Act, other statutory provisions and Government instructions, including but not limited to Section 32 of the Act, while responding to the notice

3. Proceedings in the Matter:

3.1 The Complainant, vide email communication dated 05.04.2025, informed this Court that his son's particulars in the NTA system have been duly updated and the admit card has been issued with correct PwD status, and accordingly conveyed that the complaint may be closed.

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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3.2 The Complainant further reiterated vide email dated 22.05.2025 that the result has been declared and benefits have been granted in accordance with the RPwD Act, 2016, and requested closure of the complaint.

4. Observations:

4.1 The Court notes that the present matter pertains to the access of a person with a benchmark disability to examination-related benefits and procedural facilities. Such matters must be considered in light of the provisions of the Rights of Persons with Disabilities Act, 2016, which mandate equality, non-discrimination, and reasonable accommodation in access to opportunities.

4.2 The Court further notes that denial of opportunity to update disability status may adversely affect the ability of persons with disabilities to avail statutory benefits and requires due consideration by the Respondent in accordance with the Act.

4.3 In the present case, it is observed that the Complainant has stated that the grievance stands redressed and has sought closure of the complaint.

4.4 In view of the above, no further intervention of this Court is warranted in the matter.

5. Recommendation:

5.1 The Respondent is advised to take necessary action in compliance with the statutory provisions of Section 23 read with Rule 10, as mentioned above and submit an Action Taken Report within three months in accordance with Section 76 of the Act.

6. Accordingly, the case is disposed of in these terms with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
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(Praveen Prakash Ambashta)
Dy. Chief Commissioner

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