



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/25/CCPD/4770

Dated: 15/03/2026

In the matter of:

Sanjiv Kumar

...Complainant

Versus

The Director,

National Council of Educational Research and Training

...Respondent

1. Gist of the Complaint:

1.1 Shi Sanjiv Kumar , a person with 90% vision impairment filed a complaint dated 22.09.2025 expressing dissatisfaction with the findings of the Grievance Redressal Officer (GRO), alleging bias and lack of fair consideration of his grievances. He contends that his LTC claim was improperly forwarded to the Ministry of Education without prior approval of the competent authority (Director, NCERT), despite repeated objections from the Ministry. He further states that his claim was not processed in a fair and proper manner.

1.2 The Complainant also raises concerns regarding denial of proper seating space, stating that he was earlier seated alone in Room No. 15 from November 2022 to January 2024. He does not require assistance but seeks equal opportunity and cooperation. He questions the allotment of Room No. 15 to another faculty member, alleging irregularities in the administrative orders. Additionally, he highlights that the posts of Senior Hindi Translator and Junior Hindi Translator have remained vacant for long periods and are being filled on a contractual basis, causing recurring professional difficulties. As relief, he seeks re-allotment of his previous room, reimbursement of his LTC claim, and requests a personal hearing before the CCPD to ensure expeditious and fair resolution of the matter.

2. Notice of admissibility:

2.1 The matter was heard on 07.11.2025 to consider whether the present representation is maintainable before this Court, wherein following were present:

Sl. No.	Name and Designation of the Party/Representative	Parties	Mode
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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1.	Shri Sanjeev Kumar	Complainant	Online
2.	Shri Rajesh Kumar-Under Secretary, NCERT	Respondent	Online

3. Proceedings of the Hearing:

3.1 The Court noted that similar issues had already been raised and decided earlier (Case No. 13150/1023/2022). The Court observed that the same matter between the same parties cannot be repeatedly brought before the same authority. If the complainant is aggrieved by the previous order, he may approach the appropriate higher forum, but cannot repeatedly file complaints on identical issues before the CCPD.

3.2 The Complainant alleged bias against the GRO and raised issues regarding non-filing of translator posts, LTC claims, room allotment, and workplace facilities. The respondent clarified that the GRO had examined the matter and submitted a report, that LTC claims were dealt with as per rules, adequate space had been provided, and recruitment for vacant posts would be undertaken. The Court observed that many of the issues appeared to be repetitive and related to general service matters. It advised the complainant to first process grievances properly through the GRO mechanism and establish any specific violation before approaching the CCPD.

3.3 The Court further noted that it has limited jurisdiction on service matters under the RPwD Act, 2016 and can intervene only in matters which are specifically covered under the Act, such as accessibility of workplace, reservation in direct recruitment, promotion, non-implementation of equal opportunity policy, absence of a GRO, discrimination in transfer/posting, denial of reasonable accommodation, etc.. Routine service matters such as LTC claims fall under the jurisdiction of other appropriate forums like CAT.

3.4 The Court concluded that the dispute appeared to stem largely from interpersonal or attitudinal issues rather than substantive violations under the RPwD Act. It advised both parties to cooperate and maintain a harmonious working environment. The respondent was requested to ensure reasonable accommodation and a comfortable atmosphere for the employee, while the complainant was advised to act cooperatively

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and avoid repeatedly filing complaints on the same issues.

4. Observations and Recommendations:

4.1 The Court found that the issues raised by the complainant were largely repetitive of earlier proceedings between the same parties and did not disclose any fresh or specific violation warranting intervention under the RPwD Act. It observed that many of the grievances pertained to routine service and administrative matters, such as LTC claims, room allotment, and staffing issues, which fall outside its limited jurisdiction and are more appropriately addressed through departmental mechanisms or other competent forums. The Court held that repeated filing of complaints on identical issues before this Court is not maintainable and, in the absence of clear evidence of discrimination or denial of statutory rights under the Act, no further directions were called for. It accordingly advised both parties to resolve matters through proper channels and maintain a cooperative working environment.

5. The case is disposed of accordingly with the approval of the Hon'ble Commissioner for Persons with Disabilities.

Yours faithfully,

**(Praveen Prakash Ambashta)
Dy. Chief Commissioner**

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