



सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
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Case no. 14728/1022/2023

Complainant:

Sh. Kaka Radha Krishna

Respondent:

The Managing Director,
Indian Bank

1. Gist of Complaint:

1.1 Sh. K. Radhakrishna is working as a Manager in the Indian Bank and is a person with 86% locomotor disability affecting both legs. He filed a complaint on 22.12.2023 against Indian Bank, Corporate Office (Chennai), challenging the transfer Orders Issued in June 2023 to Vijayawada, approximately 500 km from his hometown, Kurnool, Andhra Pradesh. He states that Kurnool is nearer to his residence and essential for managing his day-to-day needs.

1.2. The Complainant further submits that he suffered a hand injury due to an accident and underwent surgery on 16.04.2023 at Kurnool. Additionally, his parents are above 60 years of age, and both are suffering from multiple medical conditions. They are dependent on him for their medical care.

1.3. Despite submitting repeated requests through emails and letters seeking retention/ posting in Kurnool, the bank authorities did not consider his representations. He has therefore sought the intervention of this Court for transfer and posting to Kurnool on humanitarian grounds.

2. Notice Issued:

2.1 The matter was taken up with the Managing Director, Indian Bank, on 28-12-2023, citing statutory provisions and government instructions, including but not limited to Section 20 (5) of the Act and the Department. of Public Enterprises, Ministry of Heavy Industries & Public Enterprises O.M.No 6 (9)/2006-DPE (SC/ST Cell)- Part dated 7th April 2014. Final Reminder was forwarded on 07-03-2024.

3. Communication by this Court to the Respondent, of the Legal Framework on the issue of posting and transfer of the employees with disabilities and the Caregivers:

3.1 A letter containing the legal framework covering the statutory provisions, instructions issued by the appropriate government, important case laws, etc., regarding the posting, transfer and retention of employees with disabilities, as well as caregivers of dependent persons with disabilities, was forwarded to the Respondents on 29-01-2024.

4. Status Update on Grievance Redressal:

4.1 After the Legal framework containing letter was issued, there was no further correspondence on the matter. The CCPD issued a hearing notice to the parties on 31.12.2025, to which the Complainant responded vide e-mail dt. 01-01-2026 and 05-01-2026 informing that his grievance has been redressed by transferring him to his native place.

5. Observation and Recommendations:

5.1 Upon considering the submission from the Complainant vide his emails dated 01.01.2026 and 05.01.2026, this Court concludes that no further intervention is necessary.

5.2 Accordingly, the case is disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner for Persons with Disabilities