



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No. CCPD/14649/1022/2023

In the matter of:

Complainant(s):

Shri Santosh Bharat Waghaye

Respondents(s):

1. The Secretary, The Railway Board
2. The General Manager, Central Railways

RECORD OF PROCEEDINGS

1. Hearing:

1.1 A hearing in hybrid mode was conducted on 20.11.2025, wherein the following parties/representatives were present during the hearing:

S. No.	Name and designation of the Party Representative (Sh./Smt./Ms.)	For Complainant/ Respondent	Mode of Attendance
1.	Santosh Waghaye	Complainant	Physically present
2.	Afees Mohammed - Chief	Respondent	Online

	Personnel Officer, Central Railway	No. 2	
3.	Jitendra - Senior Division Personnel Officer, Pune Division	Respondent No. 2	Online

2 Proceedings During the Hearing:

2.1 At the outset, the Complainant stated that he is the primary caregiver for his child; therefore, he seeks a transfer to his native place, i.e. Nagpur Division of the South East Central Railway. He is currently posted in the Pune Division of Central Railway. The Respondent No. 2 (Central Railway) informed that the Complainant's inter-railway transfer application has been forwarded to the Nagpur Division of SECR on 19.11.2025, and upon acceptance by SECR, the transfer will be effected immediately.

2.2 The Court sought an explanation for the significant delay in processing the Complainant's transfer application despite the issuance of the CCPD notice. Respondent No. 2 clarified that the delay was due to the ongoing migration of all physically filed applications to the online Human Resource Management System (HRMS). The Court sought clarification on the time required to resolve the Complainant's grievance; to which the representative of the Pune Division stated that the matter is likely be resolved within 15 to 20 days.

2.3 The Court instructed Respondent No. 2 to coordinate with the Nagpur Division to fast-track the examination process of the Complainant's transfer request and submit an Action Taken Report within 30 days.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner