



सत्यमेव जयते

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15307/1102/24

Dated: 20/01/2026

In the matter of –

Shri Umayya Saravanan ... Complainant

Versus

The Chief Nodal Officer,
The Hongkong and Shanghai Banking Corporation Limited, ... Respondent
Goregaon (East) Mumbai

RECORD OF PROCEEDINGS

1. **Hearing:** A hearing was conducted on **06.01.2026 in hybrid mode**, wherein the following parties/representatives were present:

Sl. No.	Name and Designation of the Party/Representative	Parties	Mode
1.	Shri Umayya Saravanan	Complainant	Online

2. **Proceedings of the hearing:**

2.1 At the outset, the Respondent neither appeared nor submitted any written response, despite due opportunity.

2.2 The Court granted one last opportunity to the parties to appear **on 23rd January 2026**. The Respondent may note that in case of further non-appearance, this Court may be constrained to take such necessary action under section 77 of the Act read with Rule 38 (5) of the RPwD Rules, 2017, as it deems fit

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
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for summoning and enforcing the attendance of the opposite party including imposition of penalty as mentioned in sections 89 and 93 of the Act.

2.3 The Complainant may also note that in accordance with Rule 38 (6), failure to appear on the next date may force this Court to dispose of the complaint ex parte. The weblink and exact timing of the hearing will be shared with the parties through email 24-48 hours before the scheduled hearing.

3 This is issued with the approval of the Commissioner for Persons with Disabilities.

Yours faithfully,

(Praveen Prakash Ambashta)
Dy. Chief Commissioner

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