



न्यायालय मुख्य आयुक्त दिव्यांगजन

**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364

5<sup>th</sup> Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364

Email: ccpd@nic.in; Website: www.ccpd.nic.in

**Case No. CCPD/14544/1092/2023**

**In the matter of —**

**Complainant**

Sh. Charan Singh

**Respondent**

The Chairman

National Highway Authority of India

**1. Gist of the Complaint:**

1.1 Sh. Charan Singh, a person with 100% visual impairment, filed a complaint via email dated 03.10.2023 regarding the denial of the toll exemption.

1.2 The Complainant submitted that he applied for FASTag exemption under NHA Circular No. NHA/CO/11/2016 on 17 June 2023 (Application No. RO-CHA-231560014071). His application was approved by RO Chandigarh on 31 July 2023, and KYC verification was completed on 1 August 2023. However, despite approval, the status continues to show "Tag Assigned by RO, Pending for Exemption at IHMCL."

**2. Notice to the Respondents :**

2.1 A notice dated 03.03.2023 was issued to the above mentioned respondents for forwarding to this Court comments on affidavit within the statutory time limit.

**3. Reply made by the Respondent:**

3.1 The Respondents filed their reply dated 21.11.2023 and stated that the application of the Complainant was approved on 01.11.2023

**4. Rejoinder by the Complainant:**

4.1 The Complainant replied on 22.11.2023 and responded that his issue is resolved.

**5. Observations and Recommendations:**

5.1 Based on submissions made by both parties, the Court concludes that no further intervention is warranted in the matter.

5.2 Accordingly, the case is disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

**(P.P Ambashta)**  
Dy. Chief Commissioner