



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/16061/1105/25

Dated: 09/01/2026

In the matter of-

Mr. Saurav Gajanan Hegde

...Complainant

Versus

The Managing Director,

Tally Solutions Pvt. Ltd.,

Bengaluru, Karnataka

...Respondent

RECORD OF PROCEEDINGS

1. Hearing: A hearing in hybrid mode was conducted on **27.10.2025**. The following parties/representatives were present during the hearing:

Sl. No.	Name and Designation of the Attendees	Parties	Mode
1.	Saurav Gajanan Hegde	Complainant	Online
2.	Mr. Deepak, Authorized Representative of Respondent	Respondent	Online
3.	Mr. Rishabh, Authorized Representative of Respondent	Respondent	Online
4.	Adv. Tamara	Respondent	Online
5.	Adv. Aditya	Respondent	Online

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)
(Please quote the above file/case number in future correspondence)



सत्यमेव जयते

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2. Proceedings of the hearing:

2.1 At the outset, Complainant alleging that Tally Prime software is inaccessible to persons with visual disabilities and violates provisions of the RPwD Act, 2016 and related accessibility standards.

2.2 The Respondent, Tally Solutions Pvt. Ltd., through counsel, acknowledged the issues, stated that the software is evolving, and expressed willingness to undergo an accessibility audit.

2.3 The Court observed that statutory timelines for accessibility audit had expired and that on-going development does not exempt the respondent from legal obligations.

2.4 The Court rejected the request for extended time, emphasized the impact of inaccessibility on employment, and recommended the Respondent to conduct an accessibility audit through a certified auditor and submit the report within 45 days from the date of issuance of this Record of Proceedings.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

Yours faithfully,

(Praveen Prakash Ambashta)
Dy. Chief Commissioner

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
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