



## न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)  
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)  
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment  
भारत सरकार/Government of India  
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364  
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DNO/25/CCPD/<sup>4861</sup>~~4674~~

Padmaja Krishna Daggupati

...Complainant

### Versus

The Director General, DGQA,  
Ministry of Defence

...Respondent

### RECORD OF PROCEEDINGS CUM NOTICE FOR COMMENTS AND APPEARANCE ON 22.01.2026

1.1 The Court of Chief Commissioner for Persons with Disabilities (CCPD) received a complaint dated 06.10.2025 from Ms Padmaja Daggupati, she sought intervention of this Court against her imminent transfer from the current location.

1.2 The matter was listed for a preliminary hearing on 28.10.2025 to examine the admissibility, maintainability and probable resolution of the grievance within the legal framework.

### 2. Hearing:

Sl.N	Name/Representatives of the o Attendees	On Behalf of	Mode of Attendance
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1.	Ms. Padmaja Daggupati	Complainant	Online
2.	Mr. B.P Singh- Dy. Director - DGQA	Respondent	Online

### 3. Record of Proceedings:

3.1 The Complainant submitted that due to an impending superannuation in February 2026, a vacancy would arise resulting in her transfer from the present station. She also submitted that another office who is senior to her as per the seniority list issued by the Respondent, might be retained on promotion as PS leading to her transfer when she is eventually promoted. She expressed serious concern that such a transfer would cause hardship and would be contrary to the safeguards provided under the Rights of Persons with Disabilities Act, 2016 and the instructions issued by the Department of Personnel and Training (DoPT). She also submitted that she has not received the benefit of promotion as available to the PwBD under Section 34 of the Act, read with DoPT OM dated 17.05.2022 and 28.12.2023.

3.2 During the course of the hearing, the Respondent (DGQA) was questioned regarding statutory compliance under the RPwD Act, 2016. The Respondent was unable to confirm whether an Equal Opportunity Policy had been framed, whether a dedicated Grievance Redressal Officer for persons with disabilities had been appointed and whether these mechanisms had been registered with the CCPD. The Respondent also appeared unaware of the specific obligations under Sections 20, 21, 22, and 23 of the RPwD Act and the corresponding Rules of 2017, particularly with respect to transfer-related safeguards and reasonable accommodation for persons with disabilities. Furthermore the Respondent could not clarify about the grievance of the complainant on denial of reservation in promotion. No documentary evidence of maintenance of reservation in promotion rosters or details of PwBD promoted under reserved quota was shared with the Court.

3.3 Upon hearing the parties and observing the apparent non conformity of the Respondent with statutory provision and Govt. instruction, the Court decided to register the matter for further investigation and regular hearing. The Court also noted

that the Respondent's internet connection was inadequate for a smooth and proper hearing.

3.4 Accordingly, in pursuance of its mandate under Section 75 (1) (a) and (b) and its powers under Section 77 the Court directed the Respondent to furnish their comments on the aforesaid observations by citing documentary evidence by way of an affidavit, indicating the total number of persons promoted to Group B since 30.06.2016 including the number of PwBDs of all the 4 categories amongst them. The said affidavit, along with supporting documents and a copy of Reservation rosters is required to be filed before the Court on or before **20.01.2026**. The matter is listed for the next hearing on **22.01.2026**. The Complainant may also submit and furnish supporting documents in support of her claim by the same date

3.5 The Respondent is advised to either be physically present before the Court or ensure proper facilitation of the VC during the hearing. The link for the hearing will be sent to the Parties within 24-48 Hours before the hearing.

4. This is issued with the approval of the Commissioner for Persons with Disabilities.



13.01.2026

**(P.P. Ambashta)**  
Dy. Chief Commissioner



सत्यमेव जयते

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**In the matter of:**

**DNO/25/CCPD/4861**

**Case No- CCPD/16338/1022/26**

Padmaja Krishna Daggupati

...Complainant

**Versus**

The Director General, DGQA,  
Ministry of Defence

...Respondent

**Subject-** Reference of Case Number for Future Correspondence

Sir/Madam,

The above matter has been registered in this Court under Case no-16338/1022/2026. Parties are advised to quote the case number in all future correspondences related to this matter.

(P.P. Ambashta)

Dy. Chief Commissioner