



सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
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Case No.14546/1024/2023

In the matter of:

Mr. Brij Mohan ...Complainant

Versus

The CMD, Punjab National Bank ...Respondent

RECORD OF PROCEEDINGS

1. Hearing:

1.1 A hearing in hybrid mode (offline/online) was conducted on **21.07.2025**. The following parties/representatives were present during the hearing:

Sl.No.	Name of the Attendees	On Behalf Of	Mode of Attendance
1.	Mr Brij Mohan	Complainant	Online
2.	Mr Vishal Dogra, Deputy Manager (HR)	Respondent	Online

2. Proceedings During the Hearing:

2.1 The Complainant reiterated his grievance, stating that upon promotion from Special Assistant Cadre to Junior Assistant Management Cadre (Officer Scale-1) with effect from 01.04.2022, his gross basic pay was reduced instead of increasing. Despite repeated representations to senior bank officials, the issue remained unresolved, potentially affecting his retirement benefits, including

gratuity, leave encashment, pension, and family pension.

2.2 The Respondent submitted that upon promotion, the Complainant's basic pay remained the same as his clerical pay, resulting in a drop in total salary due to the loss of specific allowances, which led to a salary discrepancy. However, the Respondent confirmed that the Complainant's dues and all benefits were settled in October 2023, leaving no balance, when he superannuated from service. The Respondent further offered to review any potential discrepancies, inviting the Complainant to share his calculation sheet for further settlement, if needed, in accordance with due process.

2.3 After hearing both parties, the Court directed the Respondent to submit calculation papers and justification for the said settlement within 15 days. The Complainant may also submit his calculation of any pending dues, along with supporting documents in the same time. A copy of the replies shall be shared with the other parties for a rejoinder, if any, within 7 days.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner