



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No. CCPD/14224/1011/2023

In the matter of —

Shri Sachin Lakkundi

...Complainant

Versus

The Director General,
Department of Posts,
Dak Bhawan, Sansad Marg,
New Delhi – 110001

...Respondent

1. Gist of Proceedings:

1.1 Shri Sachin Lakkundi, a person with 70% Intellectual disability falling under Category D of the Rights of Persons with Disabilities (RPwD) Act, 2016, filed a complaint dated 10.06.2023 received on 20.06.2023, alleging denial of reservation to persons with Intellectual disability in the Notification No. 17-31/2023-GDS dated 20.05.2023 issued by the Department of Posts for engagement of Gramin Dak Sevaks (GDS) [Branch Postmaster (BPM)/Assistant Branch Postmaster (ABPM)]. He specifically highlighted that the GDS online recruitment portal did not display or provide for Category D under Persons with Benchmark Disabilities (PwBD), which encompasses autism, intellectual disability, specific learning disability, and Intellectual disability. The complainant attached screenshots of the portal, the GDS notification, and details of PwBD categories, seeking immediate inclusion of Category D, an extension of the application deadline, originally 11.06.2023 to 14.06.2023, for corrections, and remedial action to ensure accessible and inclusive recruitment.

1.2 A show-cause notice under Sections 75 and 77 of the RPwD Act, 2016, was issued to the Department of Posts on 06.07.2023, requiring a response within 15 days. The Complainant submitted additional representations on 13.07.2023 and 27.07.2023, reiterating the exclusion of Intellectual disability from the permissible disabilities listed in Clause 6 (b) of the notification (which included low vision, deaf/hard of hearing, locomotor disabilities, leprosy cured, dwarfism, acid attack victims, specific learning disability, and intellectual disability, but omitted Intellectual disability explicitly under Category D or multiple disabilities). The respondent submitted its reply on 16.08.2023, defending the notification's alignment with Department of Posts guidelines (e.g., letters No. 17-08/2017-GDS dated 26.02.2019 and 02.06.2022; No. 17-09/2019-GDS dated 26.02.2019) and stating that horizontal reservation for PwBD (4% overall) was implemented without sub-category mandates, with eligible disabilities interpreted broadly under the RPwD Act, 2016. A notice for rejoinder was issued to the complainant on 16.08.2023, followed by an email reminder on 18.12.2023.

1.3 The Complainant submitted a communication on 06.11.2025, informing that his grievance stands resolved through corrective measures by the respondent, including portal updates for the ongoing GDS cycles, clarification on eligibility for Intellectual disability under multiple disabilities, and assurance of horizontal reservation application without prejudice to future recruitments, thereby averting further violations.

2. Observation:

2.1 Upon considering the facts of the case and the material available on the records, including the complainant's email dated 06.11.2025 confirming resolution of his grievance, it is apparent that further intervention is unnecessary.

2.2 Accordingly, the case is disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner for Persons with Disabilities