

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

Department of Empowerment of Persons with Disabilities (Divyangjan)
Ministry of Social Justice and Empowerment
Government of India

Case No. CCPD/16012/1024/25 Dated: 10/02/2025

Notice u/s 75 & 77 of the Rights of Persons with Disabilities Act, 2016 In the matter of:-

Mr. Rinku Pal

...Complainant

Versus

The Secretary, Indian Council of Agricultural Research ... Respondent

Sub: Complaint dated 29.01.2025 of Mr. Rinku Pal, person with 63% Multiple Disabilities (Locomotor Disability + Low vision) requesting for (i) cancelling the recovery order, (ii) settling his leave account by granting him the disability leave for that period, (iii) providing him notional promotion, (iv) TA arrear from joining time, (v) providing him work as identified for LDC post and (vi) provide reasonable accommodation like attendance machine on his table or other facility for employees for persons with disabilities.

Sir,



COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

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I am directed to forward herewith a copy of the aforesaid complaint and to say that Section 20 of the Rights of Persons with Disabilities Act, 2016 [hereinafter referred to as "the Act"] provides for non-discrimination in employment in government establishment. Further, Section 23 of the Act mandates that every government establishment shall designate a Grievance Redressal Officer (GRO) to address the grievances of persons with disabilities relating to non-compliance of Section 20 of the Act. Rule 10 of the RPwD Rules, 2017, further prescribes that the GRO appointed shall not be below the rank of a Gazetted Officer and also the manner of maintenance of register of complaints. It requires the GRO to investigate complaints, provide remedial measures and dispose of grievances within two weeks of their registration.

- 2. Accordingly, this Court refers the instant case to the respondent(s) to be entrusted to the designated Grievance Redressal Officer (GRO) for appropriate remedial action. The GRO shall examine the matter and ensure compliance with the statutory provisions cited above.
- 3. The case is disposed of accordingly with the liberty to the complainant to file a fresh complaint in the matter if, he/she is not satisfied with the resolution provided by the GRO or if the GRO fails to dispose of the complaint despite lapse of the statutory time limit.
- 4. This is issued with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,



COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

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Case No. CCPD/16012/1024/25 Dated: 10/02/2025

(Praveen Prakash Ambashta) Dy. Chief Commissioner

Copy to:

1) Rinku Pal H.No. 1125 Preet Nagar Barara AMBALA, HARYANA, 133201 rinkucssri@gmail.com 9017184913

Enc. Copies:

- 1) Disability Certificate
- 2) Case Document 1

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