

#### न्यायालय मुख्य आयुक्त

### COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan) सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment भारत सरकार/ Government of India

Case No. CCPD/15315/1032/24	Dated: 13/09/2025
Case No. CCPD/15315/1032/24	
In the matter of —	
Lt. Col. Vishvajeet Upadhyay (retd.)	Complainant
Versus	
The Director, Indian Institute of Technology, Jodhpur	Respondent

## 1. Gist of Proceedings:

1.1 The Complainant, Lt. Col. Vishvajeet Upadhyay (retd.), a retired Army officer with 25 years of service holding a disability certificate for intellectual disability, filed a complaint under the Rights of Persons with Disabilities Act, 2016 (RPwD Act, 2016). He alleged denial of rights as a Person with Disability (PwD) by the Indian Institute of Technology Jodhpur (IIT Jodhpur) during his enrollment in the MTech (Artificial Intelligence) course under the PwD quota (initially with Batch 2019, dropped due to COVID effects, rejoined with Batch 2021 after confirmation of online exams). Specific allegations included: non-recognition of PwD status

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न॰. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाषः 011-20892364, 20892275 5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364, 20892275

> E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in (पया भविष्य मे पंत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे) (Please quote the above file/case number in future correspondence)



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citing lack of physical disability (contrary to RPwD Act, 2016, which recognizes intellectual disabilities); stressful and unstructured academic environment with excessive exam components (9 to over 35 per 3-credit course) and prolonged "paper implementation" exams (e.g., 72 hours); denial of extra time (20 minutes per hour as per UGC guidelines dated January 2019) and concessional fees; absence of grievance redressal; and abrupt shift to physical mode exams at the end of the course, denying promised online proctored exams despite his inability to travel, after investing over 4 years and money. The Complainant, holding nearly six academic degrees and prior experience as an Instructor Class-A, sought penalties on the institute, prevention of exam mode changes, allowance for online proctored exams, and grades based on prior performance if exams were delayed.

1.2 A notice was issued by this Court on May 15, 2024, to the Respondents. However, the Complainant requested the withdrawal of his Complaint on the same day, stating that the institute had resolved the issues by cancelling physical mode exams and conducting online proctored exams, providing extra time as per UGC regulations for PwD, and offering support through faculty, coordinators, and counsellors in case of difficulties. The respondent also confirmed the same by an email dated July 03, 2024.

### 2. Observation:

2.1 Upon considering the facts of the case and the material available on the records, including the Complainant's withdrawal email dated May 15, 2024, it is apparent that the grievance of the Complainant had already been redressed by the institute before or upon issuance of the notice, with the provision of online exams, extra time, and support mechanisms. As such, no further intervention of this Court is required.

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2.2 Accordingly, the case is disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,

Dated: 13/09/2025

(Praveen Prakash Ambashta)

Dy. Chief Commissioner

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