

न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan) सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment भारत सरकार/ Government of India

Case No. CCPD/16043/1024/25

Dated: 24/08/2025

Notice u/s 75 & 77 of the Rights of Persons with Disabilities Act, 2016

In the matter of:-

Mr. Ashok Kumar Dudi

...Complainant

Versus

The Secretary
Ministry of Labour and Empowerment ... Respondent

Sub: Complaint dated 06.03.2025 of Mr. Ashok Kumar Dudi, person with 45% Mental Illness regarding second MACP financial upgradation to be granted including all outstanding amounts

Sir,

I am directed to enclose herewith a copy of the aforesaid complaint and to say that Section 20 of the Rights of Persons with Disabilities Act, 2016 ("the Act") provides for non-discrimination in employment in government establishments. Further, Section 23 of the Act mandates that every government establishment shall designate a Grievance Redressal Officer (GRO) to address the grievances of persons with disabilities relating to non-compliance with Section 20 of the Act. Rule 10 of the RPwD Rules, 2017 ("the Act"), further prescribes that the GRO appointed shall not be below the rank of a Gazetted Officer and also the manner of maintenance of a register of

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न॰. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाषः 011-20892364, 20892275 5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364, 20892275



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complaints. It requires the GRO to investigate complaints, provide remedial measures and dispose of grievances within two weeks of their registration.

- 2. Accordingly, this Court refers the instant case to the respondent (s) to be entrusted to the designated Grievance Redressal Officer (GRO) for appropriate remedial action. The GRO shall examine the matter in accordance with the provisions of Section 23 of the Act, read with Rule 10 of the Rules and pass a speaking Order.
- 3. The case is disposed of accordingly, with the liberty to the complainant to file a fresh complaint on the matter if he/she is not satisfied with the resolution provided by the GRO or if the GRO fails to dispose of the complaint despite lapse of the statutory time limit.
- 4. This is issued with the approval of the Chief Commissioner for Persons with Disabilities.

Yours faithfully,

(Praveen Prakash Ambashta)

Dy. Chief Commissioner

Copy to:

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Case No. CCPD/16043/1024/25

1) Ashok Kumar Dudi

Psychologist, National career service centre for differently abled, i.t.i. campus, po-hehal, ranchi Psychologist, National career service centre for differently abled, i.t.i. campus, po-hehal, ranchiSunder Nagar, I.T.I. Campus RANCHI, JHARKHAND, 834005 ashok.psychologist19@gmail.com 7480880888

Dated: 24/08/2025

Enc. Copies:

- 1) Disability Certificate
- 2) Case Document 1

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न॰. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाषः 011-20892364, 20892275 5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364, 20892275

> E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in (पया भविष्य मे पंत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे) (Please quote the above file/case number in future correspondence)