



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No. 14329/1022/2023

In the matter of—

Shri S. Kailasam
C/O Ms. D. Rajeswari

... Complainant

Versus

The Managing Director and CEO,
Indian Overseas Bank

... Respondent

1. Gist of Complaint:

1.1 Shri S. Kailasam, on behalf of Ms. D. Rajeswari, a person with 100% hearing impairment, filed a complaint on 10.07.2023 seeking her transfer to her native place. Ms. Rajeswari, an employee of Indian Overseas Bank, had been posted at the Kancheepuram branch since October 2015, requiring her to travel 160 km daily from her home in Vellore. Despite being a person with disability and having recently undergone major surgery, her request for transfer to one of the Vellore branches was not considered, prompting the Complainant to seek the Court's intervention.

2. Reply of the Respondent:

2.1 Indian Overseas Bank responded that Ms. Rajeswari's earlier transfer requests had been accommodated in the past, and while her recent request could

not be met immediately due to staff shortages, she submitted a fresh request in June 2023. Taking her circumstances into account, the bank transferred her to the Gandhinagar Branch, Vellore, on 28.07.2023, and requested closure of the case as her grievance had been resolved.

3. Rejoinder:

3.1 The Complainant confirmed via email dated 29.08.2023 that she had been transferred as requested, her grievance was redressed, and closure of the case was sought.

4. Observations and Recommendations:

4.1 After reviewing all submissions and records, the Court found that the Complainant's grievance had been addressed, and since her request for preferential posting was granted, no further intervention was necessary. The case was accordingly disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner