



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India

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Case No. - 16137/1101/2025

In the matter of:

Suo-Motu cognizance regarding review of the compliance of standards of accessibility for public buildings as specified in Sections 40, 44, 45 and 46 of the Rights of Persons with Disabilities Act, 2016 and Rule 15(1)(a) of the RPwD Rules, 2017

Vs.

(1) The Secretary,
Ministry of Housing and Urban Affairs
Email: secyurban@nic.in

...Respondent No.1

(2) The Chairman & Managing Director
National Buildings Construction Corporation (NBCC)
Email: cmdsectt.nbcc@nic.in

...Respondent No.2

(3) The Chairman & Managing Director
Indian Railways Construction Company Limited (IRCON)
Email: cmdsectt@ircon.org

...Respondent No.3

(4) The Chairman & Managing Director
Housing and Urban Development Corporation Limited (HUDCO)
Email: cmdhudco@gmail.com

...Respondent No.4

(5) The Chairman & Managing Director
Hindustan Construction Company (HCC)
Email: secretarial@hccindia.com

...Respondent No.5

(6) The Director General
Central Public Works Department
Email: cpwd_dgw@nic.in

...Respondent No.6

Hearing (I):

A hearing in hybrid mode (offline/online) was conducted on **19.06.2025**. The following persons could register their presence during the hearing:

Sl.No.	Name of the Parties/Representatives	For Complainant / Respondent	Mode of Attendance
1.	Ms. Rajni Taneja, Director	For Respondent No.1	Online
2.	Mr. Saleem Ahmad, Director (Projects), NBCC	For Respondent No.2	Online
3.	(i) Mr. Vinit Kumar, CGM/Building (ii) Mr. Mendu Chakra Pani, AGM/Admin (iii) Mr. Shakt Singh, DGM/Civil	For Respondent No.3	Online
4.	Ms. Vandana Motsara	For Respondent No.4	Online
5.	(i) Mr. Sanjay Johar, DGM (HR) (ii) Mr. Nishikant Chawhan, Sr. Manager, Legal (iii) Mr. Sidhesh Redkar	For Respondent No.5	Online
6.	Mr. Shriniwas Meena, Director (P&WA)	For Respondent No.6	Online

RECORD OF PROCEEDINGS

At the outset, the Court informed that the Hon'ble Supreme Court of India in *Rajive raturi Vs. UOI* directed the central government to frame mandatory guidelines within 3 months on accessibility and ensure that the consequences prescribed in section 44, 45, 46, 84 of the RPwD Act, 2016 including the holding back of completion of certificates and imposition of fines are implemented in case of non-compliance with the rules on accessibility statement of accessibility and reports in respect of all public buildings constructed by them.

2. NBCC, the Respondent No. 2, submitted that as a Project Management Consultancy company constructing buildings for various Ministries and Government

entities, it remained committed to upholding its responsibilities as a responsible Public Sector Undertaking and an extended arm of the Ministry of Housing and Urban Affairs. NBCC further submitted that it was steadfast in its commitment to ensuring compliance with accessibility standards for public buildings, playing a pivotal role in making these spaces accessible to persons with disabilities. Through its on-going initiatives, NBCC actively contributed to creating an inclusive, barrier-free environment for all.

3. The Court observed that CPWD had not provided accessibility at ground level and some of the very recent constructions do not entirely comply with the accessibility norms. The Court advised them to check the Central Vista for accessibility before shifting the ministries/ departments.

4. The Court noted that there was a lack of information about the total number of CPWD buildings in the country, and the Director present during the hearing was unable to provide this information. The Court directed CPWD to obtain a certificate on accessibility from an empanelled auditor before undertaking any renovation, including whitewashing, purchasing new furniture, or other work, in any old building. Any expenditure should only be sanctioned if the report is satisfactory, with the first priority being to make the building accessible.

5. The Court directed the HUDCO, which provides financial support to major projects, to ensure that before financing or finalizing any project, an empanelled auditor verifies that the proposed plan is accessible. Additionally, HUDCO should conduct inspections during the project's implementation to ensure that accessibility features are being incorporated as promised.

6. The Court recommended that all respondents shall train their supervisors and other key staff members about accessibility requirements.

7. It had taken suo motu cognizance of the fact that despite the lapse of considerable time since the enactment of the Rights of Persons with Disabilities Act, 2016, the time-bound mandate for creating accessible and barrier-free built environments, as well as making existing infrastructure and premises accessible, had not yet been fulfilled, even by government agencies. It was decided to hold the next

hearing on 11th of July 2025 with more establishments both from govt. sector as well as large private establishments to be impleaded in the case the web link and exact time shall be provided a day before the date hearing.

8. The Court decided to implead more entities responsible for accessibility of public buildings as specified in Sections 40, 44, 45 and 46 of the Rights of Persons with Disabilities Act, 2016 and Rule 15(1) (a) of the RPwD Rules, 2017 are as under:

Sl. No.	Respondents
1.	The Vice-Chairman, Delhi Development Authority, Delhi Email: vcdda@dda.org.in as Respondent No.7
2.	Secretary (FS), Department of Financial Services Email: secy-fs@nic.in as Respondent No.8
3.	The Secretary, Railway Board, New Delhi Email: secyrb@rb.railnet.gov as Respondent No.9
4.	The Secretary, Department of Public Enterprises Email: secy-dpe@.in as Respondent No.10
5.	The Secretary, Ministry of Culture, Email: secy-culture@nic.in as Respondent No.11
6.	The Director General National Testing Agency (NTA) New Delhi Email: genadmin@nta.ac.in as Respondent No.12
7.	The Chairman, Airport Authority of India, New Delhi Email: pgofficerchq@aai.aero as Respondent No. 13
8.	The Chairman,

	Institute of Banking Personnel Selection, Mumbai Email: dgmlegal@ibps.in as Respondent No.14
9.	The Secretary, Union Public Service Commission, New Delhi Email: secyoffice-upsc@gov.in as Respondent No.15
10.	The Secretary, Staff Selection Commission (SSC HO), New Delhi Email: chairmanssc@gmail.com as Respondent No. 16
11.	The Chairman, National Highways Authority of India, New Delhi Email: chairman@nhai.org as Respondent No. 17

And a large number of cases (36) on this subject have been pending before this Court, as shown in the **Appendix** to the RoP cum notice of hearing.

9. This Court is aware that the central govt. is finalising the mandatory accessibility rules. Hence, it was felt imperative to sensitise and alert the stake holder of their responsibilities and liabilities for failure to take necessary measures.

10. The Court also informed that on the issue of Non-adherence to digital accessibility standards, this Court has already taken up suo motu and complaint cases, numbering approximately 200, where 155 non-conforming entities were imposed an initial fine of Rs. 10000. The status has now been reviewed and the establishment still not in compliance are likely to face higher level of fine very shortly.

11. This issues with the approval of the Chief Commissioner for Persons with Disabilities.



(Praveen Prakash Ambashta)
Deputy Chief Commissioner

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES

APPENDIX

List of cases related to accessible and barrier free built environment

Sl. No.	Case No.	Incident Code	Year	Name o Complainant	Date of Complaint	Name of Respondent	Subject matter	Date(s) of Notice & Reminder, if any
1	13648	1101	2023	Pramila Dhiraja Tokas	08.10.2022	(1) Delhi Development Authority; (2) New Delhi Municipal Council; (3) Municipal Corporation of Delhi	Accessibilty of Parks for persons with disabilities in RK Puram Constiuency and New Delhi	12.01.2023 01.02.2023
2	13735	1101	2023	Surendra Singh & Shri Manish	29.11.2022 01.12.2022	The Chairman, National Bank for Agricultural and Rural Development	Regarding no accessibility and barrier free environment in the NABARD Office at Unnao (Uttar Pradesh)	08.02.2023 01.03.2023
3	14002	1103	2023	Avtar Singh, President, Handicapped Welfare Association and Sr. Citizens Council, Ghanauli	13.03.2023	The General Manager, Northern Railway	Upgradation of unique platform of Ghanauli Railway Station which is down to Rail Line accessible for persons with disabilities	02.05.2023 05.06.2023 17.07.2023 14.08.2023
4	14217	1101	2023	Rahul Bajaj	06.03.2023	(1) The Chairman, Airports Authority of India; (2) The Director General Civil Aviation, New Delhi	Inaccessible Kiosks at airports and metro rail stations	20.06.2023
5	14441	1101	2023	Vinod Bhai Mistry	24.08.2023	(1) The Chairman, State Bank of India [SBI]; (2) The Branch Manager, State Bank of India, Abhilasha Road, Vadodara	Inaccessibility of SBI Abhilasha Road Branch, Vadodara	05.09.2023
6	14451	1101	2023	Suo-motu	5/23/2023	Department of Financial Services	To ensure accessibility of built environment of all banks and insurance companies buildings/offices as	11-09-2023 25.10.2023
7	14459	1101	2023	Tushar Kanti, Disability Activist	03.09.2023	(1) The Secretary, Railway Board; (2) The General Manager, Eastern Railway, Kolkata	Inaccessible and barrier full environment for persons with disabilities and senior citizens at Uttarpara Railway Station under Howrah Division, Eastern Railway	11.09.2023 25.10.2023
8	14530	1101	2023	Sursinh J. Solanki	20.03.2021	The Chairman, State Bank of India [SBI]	Inaccessibility features at Banks	05.10.2023
9	14579	1101	2023	Kolli Nageshwar Rao		(1) Railway Board; (2) GM, South Central Railway	Non-availability of accessibility features at Secunderabad Railway Station	
10	14580	1101	2023	Suo-motu (Ms. Virali Modi)	16.10.2023	Inspector General of Registration & Controller of Stamps, Maharashtra	Of obstacles, risks and humiliation faced by Divyangjan at the Registrar Office(Marriage) at Khar, Mumbai	10/20/2023

11	14644	1101	2023	Mx Anushka Priyadarshini	04.11.2023	(1) The Transport Commissioner, Uttarakhand; (2) The Chief Secretary, Govt. of Uttar Pradesh; (3) The Chief Secretary, Govt. of Uttarakhand	Inadequate safety measures	24.11.2023 13.03.2024
12	14651	1101	2023	Suo-motu	21.11.2023	Jawaharlal Nehru University	Suo-motu cognizance of a news item published in 'The Times of India' regarding inaccessibility within the JNU Campus leading to dropouts	23.11.2023
13	15015	1101	2024	Avichal Bhatnagar	17.12.2023	Pralek Prakashan Pvt. Ltd.	Barrier in built & outside environment and denial of soft copy of his research work by the publisher, M/s Pralek Prakashan Pvt. Ltd., Thane [Respondent].	03.01.2024 09.02.2024
14	15018	1101	2024	Nipun Kumar Malhotra	30.11.2023	The Secretary, Ministry of Housing and Urban Affairs	Barrier in built & outside environment	03.01.2024 12.04.2024
15	15191	1101	2024	Abdul Khader	25.02.2024	Chennai Metro Rail Limited	Denial of parking space for divyangjan	29.02.2024
16	15197	1101	2024	Nipun Malhotra	29.02.2024	(1) University of Delhi (2) Kalindi College, Delhi	Inaccessible infrastructure for the persons with disabilities	01.03.2024 25.04.2024
17	15229	1101	2024	Niju Jose EJ	07.03.2024	Bharat Petroleum Corporation Limited, Mumbai [BPCL]	Non-accessibility of BPCL Marine Drive Club for Persons with Disabilities	25.03.2024 26.04.2024
18	15250	1101	2024	Ms Abha Khetrapal	16.03.2024	(1) The Chairman, New Delhi Municipal Council (NDMC), Delhi; (2) The Manager, The Umrao - Luxury Hotel, West Delhi; (3) The Secretary, Ministry of Tourism	Inaccessible entrance of the Hotel Umrao	17.05.2024
19	15251	1101	2024	Suo-motu	20.03.2024	The Director, Metro Walk Mall, New Delhi	Inaccessibility at Metro Walk Mall for persons with disabilities	04.04.2024 02.07.2024
20	15418	1101	2024	Suo-motu	19.06.2024	(1) The Secretary, Ministry of Culture; and (2) The Director General, Archaeological Survey of India	Inaccessibility of monuments for persons with reduced mobility and/or for wheelchair users	6/19/2024
21	15419	1101	2024	Rajendra Singhal F/o Ms. Ira Singhal	19.05.2024		Harassment by neighbour by lodging false police complaint	Not issued

22	15444	1101	2024	Ms Kavya Mukhija	24.06.2024	(1) The Director General, National Testing Agency (NTA); (2) The Chairman, University Grants Commission (UGC); and (3) The Exam Centre Superintendent/The Principal, Indraprastha Public School, Begumpur, New Delhi	Inaccessibility at the examination centre	24.06.2024 09.08.2024
23	15513	1101	2024	Rajkumar Ramesh Rao Chavan	24.06.2024	The Chairman, State Bank of India	Regarding inaccessible infrastructure for the persons with disabilities	09.07.2024
24	15538	1101	2024	Dr. Fathima Asla V K	11.07.2024	The Director, Mudra Institute of Assessment, Calicut (Kerala)	Inaccessible building of examination centre for the persons with disabilities	11.07.2024 25.08.2024
25	15739	1101	2024	Prof. Dr Satendra Singh	09.09.2024	(1) The Director, Central Health Education Bureau, New Delhi; (2) The Directorate General of Health Services, New Delhi; (3) The Medical Superintendent, Safdarjung Hospital, New Delhi; (4) The Director, Lady Hardinge Medical College & Smt. Sucheta Kriplani Hospital, New Delhi; (5) The Medical Superintendent, Dr. Ram Manohar Lohia Hospital, New Delhi; and (6) The Director General, Indian Council of Medical Research [ICMR], New Delhi	Regarding denial of accessibility infrastructure at CHEB, DGHS, Safdarjung Hospital, Lady Hardinge Hospital, RML & ICMR	10.09.2024
26	15753	1101	2024	Kumar Anurag	19.09.2024	(1) The Secretary, Railway Board; (2) The General Manager, East Central Railway, Hajipur (Bihar)	Regarding inaccessibility at Chandrapura Railway, Gomoh, Gumia, Bokaro Thermal, Ranchi Road and Bermo railway stations	23.09.2024 24.11.2024
27	15765	1101	2024	Dr. Aditya Sanjay Lohiya	30.09.2024	(1) The Secretary, Railway Board; and (2) The General Manager, Central Railway, Mumbai	Inaccessibility at Akola Station	04.10.2024
28	15798	1101	2024	Krishna Kumar Yadav	18.10.2024	The Chairman and Managing Director, Delhi Metro Rail Corporation [DMRC], New Delhi	Inaccessibility at Dwarka More Metro Station, New Delhi	22.10.2024

29	15846	1101	2024	Abhinav Diwedi	29.10.2024	Bharat Sanchar Nigam Limited [BSNL]	Inaccessibility of basic infrastructure at work place	04.11.2024 13.12.2024
30	15858	1101	2024	Dr Aditya Sanjay Lohia	04.11.2024	(1) The Secretary, Railway Board; and (2) The General Manager, Central Railway, Mumbai	Not providing designated parking place for persons with disabilities at Akola Railway Station	
31	15899	1101	2024	Ms. Anjali Vyas	21.11.2024	(1) Airport Authority of India [AAI]; and (2) Directorate General of Civil Aviation [DGCA]	Denial of wheelchair assistance for PwD at Terminal 3 of the Delhi Airport on 11.11.2024	25.11.2024
32	15921	1101	2024	Suo-motu	11.12.2024	The Directorate General, Central Public Works Department, New Delhi	Inaccessibility of government buildings/campus constructed and/or under construction/maintenance by the Central Public Works Department (CPWD)-Reg.	03.01.2025
33	15964	1101	2025	Dr. Aditya Sanjay Lohiya	07.11.2024	(1) Railway Board; and (2) Central Railway	Inaccessibility at Nagpur Junction Railway Station	07.01.2025 05.03.2025
34	15973	1101	2025	Dr. Satendra Singh	12.01.2025	(1) Railway Board; and (2) Northern Railway	The inaccessibility of the New Delhi Railway Station for persons with disabilities	20.01.2025
35	16004	1101	2025	Dr. Aditya Sanjay Lohiya	23.01.2025	The Chairman & Managing Director, Punjab National Bank	Inaccessibility at Punjab National Bank, Nagpur Branch	07.03.2025
36	16036	1101	2025	Suo-motu	28.02.2025	The Registrar, University of Delhi	Inaccessible environment for the students attending School of Open Learning (SOL) classes at the campus of the Hansraj College, University of Delhi	28.02.2025